



CHANGE THE WAY YOU SEE THE WORLD.

## 2026-2027 All-Inclusive Expeditions

Antarctica

October 2026 - March 2027



# Welcome to a New Season of Adventure!

Hello, I'm Gebhard, CEO of HX, and I'm delighted to welcome you to our new collection of expeditions!

Our new expedition voyages for the 2026-27 season include our favourite adventure travel destinations, from the frozen beauty of Antarctica to the tropical balm and wildlife of the Galápagos Islands, and a whole world in between. We think this will be our most exciting and adventurous season yet.

Curious about what makes this season special? Well, we're offering more expedition experiences in Arctic Norway during the winter and at Christmas, truly a magical time to explore this wild and beautiful region. We also set sail in the wake of yesteryear's intrepid explorers and enjoy an iconic voyage to some of the lesser-visited destinations in Antarctica – places you may have read about in the history books. Plus, we've crafted a very special 'cosmic' voyage to Greenland to coincide with the total solar eclipse there. And these are only the tip of the iceberg, if you'll forgive the pun!

At HX we believe expedition travel can be – and should be – a force for good, a mindful adventure. You'll see firsthand how beautiful this amazing but fragile planet is and discover how you can help conserve it. Your very own Expedition Team sails with you, and you'll hear from onboard scientists working on real research projects – we bring them along free of charge so they can do their research in some of the world's most remote regions. And you can participate in many different Citizen Science projects or help us to clean up beaches of marine plastics.

The year 2026 is a landmark one for us as we celebrate 130 years since our first expedition voyage. It's a moment to reflect on our heritage, the quality of our experiences, and our pioneering efforts toward a more sustainable future. We hope you'll join us on board so we can raise our glasses together.

Enjoy exploring these incredible destinations ... and start dreaming. We can't wait to make those dreams reality and see you soon on a new adventure!

Together we explore,

Gebhard Rainer CEO — HX

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# Change the Way You See the World

In 1896 we set out on a journey of exploration from our homeland in Norway. Driven by a passion to discover what lies beyond the horizon, we sailed in the wake of the pioneering seafarers redrawing the boundaries of our world.

Today, we're leaders in expedition cruising, taking you to those places that lure the curious traveller. Whether it's spotting polar bears in the pristine landscapes of the Arctic, watching marine iguanas bask on the Galápagos Islands, or getting up close to Antarctica's penguins in our stylish, purpose-built expedition ships, an HX expedition brings you closer to a world of wonder.

With onboard lectures and science centres, your Expedition Team will illuminate your mind with talks about history, culture, science and art, ensuring you return home with a deep understanding and love of the places you explore.

Our mission is to be the world's most sustainable expedition travel company. With the best ESG ranking in 2023 of a cruise company by Morningstar Sustainalytics, we've led the industry by being the first to eliminate single-use plastics and heavy fuel oils, and our hybrid-powered cruise ships were a world first.

Join us as we continue our journey to change the way you see the world.





# A World of Wonder Awaits

We've always been pushing the boundaries of expedition travel. Today we have routes spanning the globe, as well as many shorter itineraries in places few explorers will ever visit. From the ethereal beauty of the polar regions and the whispered silence of isolated volcanic isles, to the sun-kissed colours of the tropics and culture-packed cities pulsating with life, even the most curious of adventurers will find their perfect expedition with HX.



GREENLAND

SVALBARD

JAN MAYEN

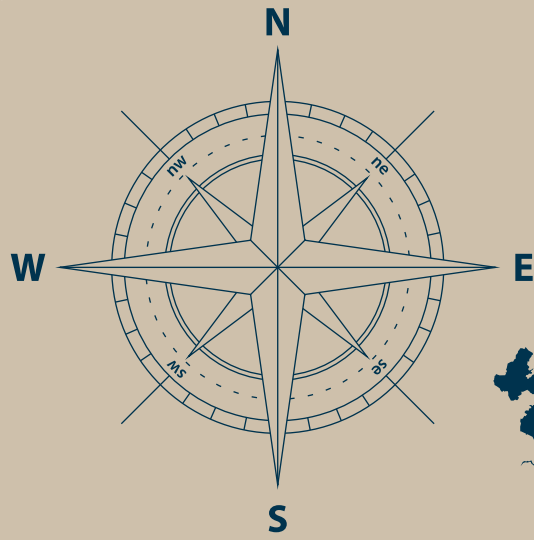
NORWAY

ICELAND

BRITISH ISLES

EUROPE

66°33'N ARCTIC CIRCLE



South Atlantic Ocean

HX

66°33'S ANTARCTIC CIRCLE

ANTARCTICA

# The Perfect Balance: What Sets HX Apart

For over 130 years we've been honing the art of exploring the world by sea, with a lineage that stretches back to a golden age of exploration. With all that experience, we're able to offer you the ultimate experience.

Our purpose-built ships are designed to be the last word in expedition cruising. With plenty of space, a low density of passengers, and a full suite of expedition equipment and dining options, they bring you closer to adventure in style and comfort. You could say they're the perfect balance. The range of activities and excursions we offer means you'll dive deeper into your destination, and you'll find yourself deeply inspired by what you see and learn while away.

Today, just as we did in 1896, we invite you to join us.





ENJOYING THE VIEW FROM THE BALCONY, MS FRIDTJOF NANSEN

©Espen Mills / HX

## Striking the Right Balance between Adventure, Comfort and Sustainability

Since we first set out in 1896, we've been refining our ships to suit the conditions in which we explore. They're large enough to carry a full suite of expedition equipment, including fleets of small boats and kayaks, while a dedicated tender deck means you'll be at sea level getting to and from shore landings. At the same time, they're also small enough to go off the beaten track and venture to where larger ships cannot reach. With sustainability in mind, we're continuously striving to achieve a lower ecological footprint while keeping plenty of room for restaurants, lecture areas and quiet window seats. After all, we believe having room to breathe on your expedition cruise shouldn't be a luxury.

## High Standards in a Casual Atmosphere

With HX the luxury is laid-back, and the atmosphere is informal and authentic. For us, having high standards doesn't mean being stuffy. As we see it, your ship is your base camp at sea, a place where you should feel completely at home. There's no dress code, so if you want to enjoy fine dining wearing a comfy fleece and hiking shoes, rest assured you won't be alone. And just like at home, there's no bill waiting at the end of your meal\* or after your nightcap† – it's all included. You'll find your Captain, crew and Expedition Team approachable and friendly – they're permanent staff members, so your ship is also their home – and they love nothing more than to chat with fellow travellers and swap stories. And in such warm and relaxed surroundings, it's easy to make new friends.

## True Pioneers of Mindful Exploration

When it comes to sustainability, we've always been at the vanguard. We were the first to stop using heavy fuel oils and single-use plastic in our fleet, and we introduced the world's first hybrid-powered expedition ships. But that's far from the whole story. We try to buy our food as locally as possible; we trade with the communities where we sail; and we clean up marine plastics from remote beaches. What's more, we partner with global scientific institutions, giving their scientists free onboard space to do their research, while our charitable foundation supports community and conservation projects around the globe.

\* Charges apply for cabin guests dining in Lindstrøm.

† Subject to local licensing laws. For cabin guests, premium drinks and signature cocktails are not included; for suite guests, signature cocktails, premium beers and wines by the glass are included (premium wines including sparkling by the bottle at extra cost). See [travelhx.com/uk](https://travelhx.com/uk) for full Terms and Conditions.



PREPARING FOR EXPEDITION

©Ultra Sharp Films Ltd



DAMOY POINT, ANTARCTICA

©Espen Mills / HX



FRIGATE BIRD, GALÁPAGOS

©Andreas Ballesteros / HX

# A True Expedition

Embrace the spirit of pure adventure as you explore the planet on an HX expedition cruise. We take you beyond the ordinary, to places where you'll encounter the extraordinary. Whether that's remote island communities, spectacular wildlife or pristine natural beauty, you'll find yourself immersed in a world of wonder.

You'll travel to where nature is at its most raw, where the wildlife roams free, and where the elements rule. Because this is no ordinary cruise, and our itineraries are not completely set in stone. Routes flex to respond to nature's challenges, and we grasp opportunities for spontaneous adventure and exploration as they arise.

Some days on our voyages are called exploration days. On these freestyling days, our captains and Expedition Team members use their expert local knowledge to seek out the best adventures and experiences. Maybe an extraordinary wildlife watching opportunity has arisen, or perhaps there are reports of spectacular icebergs to observe. Once we set sail, we are ready for anything.

Even sea days are an opportunity to delve deeper into the destination. Your Expedition Team will keep you enthralled with lectures and demos, and there could be opportunities to try your hand at making local crafts or learning about improving your photography techniques. Get engrossed in a Citizen Science project to contribute to global research and plan your upcoming hiking and kayaking excursions with expert insight.

So, don your life jacket, pull on your rubber boots and jump into an expedition boat – adventure awaits!

# Activities to Bring You Closer

From snorkelling through shape-shifting clouds of fish to camping on Antarctic snow, you'll get a deeper sense of connection to the places you explore with our range of included activities and optional excursions.

## Closer to the Water

On an HX expedition cruise you'll go to some of the most spectacular coastlines on the planet. Get out on the water to explore up close on kayaking trips and small expedition boat cruising, or take exploration into your own hands by snorkelling or stand-up paddleboarding.

## Boots on the Ground

On shore landings, we'll take you off the beaten track to remote sites where you can seek out hidden treasures on nature walks and hikes. When visiting remote settlements, you might be treated to cultural performances, and in historic cities, you can join guided tours.

From left to right: ©Shutterstock, ©Tommy Simonsen / HX, ©Shutterstock, ©Have Camera Will Travel / Alamy Stock Photo



SNORKELLING IN GALÁPAGOS



EXPEDITION BOAT CRUISING, UUMMANNAAQ, GREENLAND

## Forming Special Bonds

Excursions bring you closer to the spirit and essence of a destination. In Greenland, for example, you could find yourself hiking up an Arctic mountain or attending a traditional *Álföld* social gathering, while in Iceland you might discover the joys of soaking in a hot geothermal pool following a nature hike to a beautiful waterfall. Every destination offers something precious and unique.

## Activities Included Every Day

Whatever the destination, every single day includes activities as part of your cruise. Other activities, such as kayaking and some guided hikes, may be at additional cost and are bookable either in advance or when you're on board. But with a fantastic range of options on every sailing, you're guaranteed being able to indulge your sense of adventure and passion for discovery.



HIKING IN ILULISSAT, GREENLAND



KAYAKING IN ANTARCTICA



STAND-UP PADDLEBOARDING ON ISLE OF ISLAY, SCOTLAND



USING COMPLIMENTARY WIFI ONBOARD



EXPLORER LOUNGE & BAR, MS ROALD AMUNDSEN



SCIENCE LECTURES ON BOARD



PHOTOGRAPHY IN ANTARCTICA



SAUNA ON MS FRIDTJOF NANSEN

# Adventure Is All-Inclusive

An HX trip includes everything from daily excursions and activities to our onboard Science Centre, meals, gratuities, drinks and more. All designed to give you the expedition experience of a lifetime.

## Daily expeditions and activities

Every day, hand-picked experts from a range of fields will lead you on discoveries whether on shore or on board including hikes, community visits, talks and more.

## Breakfast, lunch and dinner, every day

Make your expedition an indulgent one and choose from a huge range of delicious foods at every meal, as well as house wine, beer and soft drinks.

## All-inclusive drinks on every voyage

Enjoy wine, beer and spirits throughout the day and evening\*, as well as a great selection of soft drinks and hot drinks including speciality coffees and teas.

## Wi-Fi at no extra cost

We were the first cruise line to introduce Starlink to help you keep in touch while you're away, and it won't cost you anything extra.

## All gratuities are included

Fantastic service is standard at HX and we'll never add discretionary charges onto your bill (though if you'd like to leave something extra, it's always appreciated).

## Full access to our Science Centre

Our interactive Science & Education Program is like nothing you'll find elsewhere – join our onboard scientists, hear from experts, and collect samples to study under our powerful microscopes.

## Spoil yourself in the sauna, hot tubs and more

Make some time to relax in your ship's onboard sauna† and hot tubs – they really make coming back from your day's adventure all the more rewarding.

## Professional photos from onboard photographers

Every expedition has an onboard photographer who'll capture stunning images from your voyage – sent to you as a beautiful digital album after you've returned home.

## Expedition gear and water bottle – yours to take home

You'll be given a polar expedition jacket, a backpack, or another piece of HX kit suitable for the area you're exploring. And as the first cruise brand to ban single use plastics, you'll receive a complimentary water bottle to refill on board.

\* Subject to local licensing laws. For cabin guests, premium drinks and signature cocktails are not included; for suite guests, signature cocktails, premium beers and wines by the glass are included (premium wines and sparkling by the bottle at extra cost). See [travelhx.com/uk](https://travelhx.com/uk) for full Terms and Conditions.

† Not on board MS Santa Cruz II.

# The Expedition Team – Your Companions in Adventure

Among your fellow explorers are the onboard Expedition Team. They're just as passionate about travel as you are, and they'll be your friendly expert guides on your journey of discovery.

Made up of skilled professionals and destination specialists, the Expedition Team love adventure and they have an intimate knowledge of the places we sail to. Whether they're guiding you through ancient ruins, across the Arctic tundra, or down cobbled alleys in historic cities, they'll make sure you get the best experience possible.

Some members of the team are scientists, and they'll engage you in lively talks covering subjects such as glaciology, ecology, geology and climate science. You can help them collect samples for analysis in the Science Centre, and join them as they launch underwater drones, pan for gold, lead wildlife watches out on deck, and much more.

The Expedition Team care deeply about the protection of the places to which we voyage. With a commitment to sustainability, they're trained to safeguard not only you but also the wildlife, fragile habitats and welfare of the local communities we visit.

Friendly, enthusiastic and natural storytellers, they love nothing more than sharing little-known facts and anecdotes. And if you catch them in the Explorer Lounge & Bar, they may even tell a funny story or two.



SCIENCE OUT ON DECK

©Genna Roland / HX

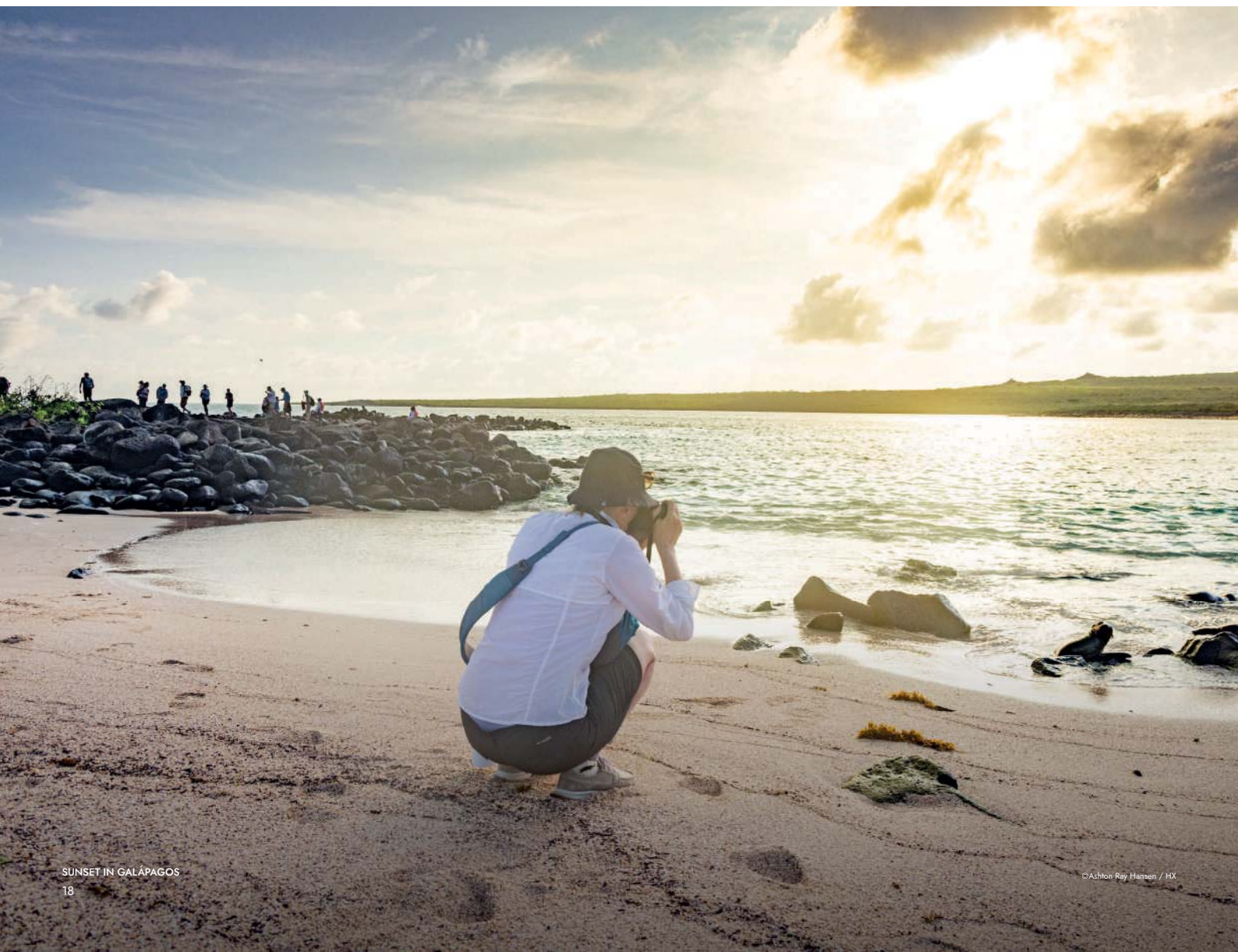


# When Travelling Solo Makes Perfect Sense

More people than ever are choosing to realise their dreams as a single traveller. The good news is that on an HX voyage you'll meet interesting people doing exactly the same thing.

There are many reasons for travelling solo. For some, the removal of the single supplement on selected trips can prove too tempting, while others are consciously choosing to see the world on their own terms. Besides enjoying a cabin all to yourself and getting all the 'me time' you could possibly wish for, what are the benefits of travelling solo?

On embarkation, one of the first things you experience as a Solo Traveller is an invitation to a special drinks reception. Then, at mealtimes, the Restaurant Manager will ask whether you wish to join others or have your own table. This way, you can be as private or as social as you wish throughout the whole voyage. With so many onboard activities to choose from, Solo Travellers soon find people with similar interests, and that's how lifelong friendships are made.



## Meet some of our Solo Travellers



**Karina** from Toronto, Canada, is a keen hiker who likes to get off the beaten track whenever she can. Working as a civil servant in Ontario means she's stuck behind a desk most of the time, so picking the right kind of trip where she can be active is important to her. "I was happy to discover there were other people on board in my age range, and that we discovered a kinship together. I've actually built up some good friendships, which is great."



**Mark**, a retired patent attorney from Oxford, England, was attracted by the onboard Science Program. He's happiest when peering into a microscope or telescope and is a keen participant in the onboard Citizen Science projects. Travelling alone isn't something he was overly concerned about, choosing to have faith in meeting like-minded people on board. "I enjoy travelling independently because you can do your own thing," he says, "and there's always something interesting going on."



**Elaine**, a retired teacher from Guernsey in the English Channel Islands, has been globetrotting for most of her life. In 1965 she drove a battered A35 van from England to Nepal before continuing overland to Australia and then back home via the Trans-Siberian Express. So, you could say she has an adventurous streak. The thought of travelling solo doesn't bother sociable Elaine in the least. "I'm never worried about meeting other people, you just get on with it and enjoy life, don't you."



**Erica**, from Philadelphia, is an ex-management consultant. These days she has a hobby that takes her around the world: geocaching. This involves using navigational skills to seek out hidden objects using GPS. She mixes fully independent travel with group travel, such as expedition cruising. "There's no way I could visit some of the more remote places on my own. I've met a lot of interesting people from different countries on board, and I love that you get to choose to share a table or sit alone – it's nice."



**Chuck**, from California, wanted to go somewhere he could indulge his twin passions of landscape photography and walking in nature. A Greenland HX expedition, seemed like the ideal choice. With his girlfriend unable to join him due to family commitments, Chuck took the opportunity to realize his dream by travelling solo. "I was slightly nervous about going on my own, but I've met some great people, and they really make you feel at home onboard. So glad I did it."



**Jane**, from Perth, Australia, is a free spirit when it comes to travel. A self-confessed 'travel junkie' she seeks out the lesser-visited places in the world. Local culture and history are what interest her the most, and as a keen photographer she's happiest in the places offering the most photogenic opportunities. "Talking to other passengers has really opened up my mind about new destinations to explore," she says. "You'd never speak with so many people if you came as one half of a couple."

# Driven by Curiosity, Science and Discovery

With the most comprehensive science and learning programme of any expedition travel company, when you join an expedition with HX you'll be a part of something much bigger. With our onboard Science & Education Program, you'll find international scientists and state-of-the-art Science Centres – and you too can take part in our Citizen Science projects to aid important research and conservation.

Curiosity and learning are at the heart of everything we do. When we venture to some of the furthest corners of the planet we're driven by a sense of wonder, with an urge to understand life's complex web. That's why we offer the most extensive science and learning opportunities you'll find anywhere. And it's also why we invite scientists on board to conduct their research work and share their passion for science.

We also invite you to help with exciting scientific research, and this is where our many supported Citizen Science projects come in. Whether you're photographing humpback whales for a global digital whale catalogue, logging species using the iNaturalist app, or sending data to NASA to aid in the GLOBE Observer project, there's bound to be something that'll turn your trip into a scientific adventure.

On our ships you'll find Science Centres, and it's here that the magic of discovery happens. With high powered microscopes, large screens, lecture halls and libraries, listen to fascinating lectures, analyse collected samples, and participate in practical sessions. You can also see footage captured by our underwater drones as they explore the depths under and around the ship.\*

\* Science facilities may vary by ship.

## HX Leads the Way in Onboard Science

When it comes to protecting nature through scientific understanding, we believe we're all in the same boat. On our expeditions we bring together international researchers, dedicated science professionals and you – our valued Citizen Scientists. These are just a few of the highlights from 2023 we're proud to share.



**20**

Citizen Science projects



**1,887**

Cruise nights donated to global scientific researchers



**30+**

Number of research projects we've supported



SCIENCE IN ANTARCTICA

## Meet some of the HX Science Squad

On an HX voyage you'll see science going on wherever you look. From Expedition Team members and guest lecturers to Citizen Scientists and field researchers – these are the kinds of enthusiastic and friendly people you're likely to meet.



### Verena Meraldi

HX Chief Scientist

Verena heads the HX Science & Education Program and brings together researchers from all over the world in partnerships and collaborations. Much of her work is hands-on in places like Antarctica, and she can often be found collecting samples for collaborators or giving talks unlocking the mysteries of nature. "Seeing people's faces light up when they discover something new is deeply satisfying. We explore things from different angles to really bring it alive. That's what people love – it's like we are awakening the child within."



### Thomas Hale

Guest Scientist

Thomas, a geologist from the US, is undertaking a PhD at the University of Delaware and was invited on board to aid his research. A passionate advocate of everything to do with rocks, his focus is on the green energy transition and mineral mining. "Travelling to the Arctic is expensive and difficult for a researcher," he says. "HX gets me to places where I can engage with individuals and communities. Seeing people in my lectures experience those 'a-ha!' moments when I explain how geology works is what I love."



### Diana, HX Guest

Citizen Scientist

Self-confessed 'science nerd' Diana, from England, came on her first expedition cruise in 2023. Since retiring as a maths teacher, she has been indulging her passion for learning. When on board she can often be found in the Science Centre and enjoys helping out with collecting plankton samples and contributing to Citizen Science projects. "Having studied the Greenland Ice Cap and how its melting is affecting ocean currents, I was keen to see the effects close-up. To be honest, I was surprised there was so much science on board – I love it."

# Going Further, Treading Lighter

In the most remote regions, we witness the fragility of our planet firsthand. Protecting it has never been more important.

When done right, travel can be a force for good. It can open minds, preserve vulnerable ecosystems and strengthen local communities. But the industry has work to do to achieve this. At HX, we believe we have both a duty and an opportunity to make a positive difference and inspire others to do so too.

We apply our pioneering spirit to our approach to sustainability, and our ambitions are bold. We aim to reuse and recycle 100% of our waste by 2030, and to be emissions-free by 2050. Overall, our mission is to be the most sustainable expedition travel company in the world, and we were delighted to be rated as the most sustainable cruise company by Morningstar Sustainalytics in 2023.

Our sustainability principles are infused throughout our operations, and we all share the same passion for protecting our extraordinary planet and the wonders it holds.

We believe the explorers of tomorrow should have the same unique experiences as our guests of today, so we make our adventures purposeful and mindful. As you explore with us, we tread lightly, we empower local communities, we share our knowledge, and we inspire change.





## Emissions

We're investing heavily in reducing our emissions by introducing hybrid-powered ships and testing next-generation biofuels.



## Nature

Using both science and advocacy, we strive to protect the oceans, landscapes and delicate ecosystems to which we venture.



## Community

We work with local communities, supporting them socially and adding value economically. This creates positive ripple effects even when we've left.



## People

Whether it's our employees, guests or the people we visit, we celebrate differences and aim to be the most inclusive travel company in the world.

# What Makes HX the Environmentally Responsible Choice

Our mission is to be the world's most sustainable expedition company, and our list of achievements already goes back a long way. Aside from establishing our HX Foundation and collaborating with scientific institutions, these are some of the pioneering moves we've made and continue to make:

We were the first expedition cruise company to ban heavy fuel oil back in 2009, and we still campaign for a worldwide ban.

We were the first to introduce a fleet-wide ban on non-essential single-use plastic back in 2018.

We launched the world's first hybrid-powered cruise ships in 2019 and 2020.

We're investigating the feasibility of zero-emissions ships.

We support communities by working with small-scale local suppliers wherever possible.

We've cut edible food waste by 22% per guest and introduced reusable containers for take-away.

We advocate for stricter visitor regulations in the fragile destinations we explore, and we're actively involved in both AECO and IAATO, which work to protect the polar regions.

We inspire our guests to be environmental ambassadors and to contribute to global research by participating in Citizen Science projects.

We collect tonnes of beach litter and marine plastics in the areas where we sail.

We invite everyone to learn more about HX's commitment to sustainability using the QR code to the right. From here, you can navigate to our annual ESG reports.



ESG stands for Environmental, Social and Governance, and in 2023 Hurtigruten Group, which includes HX, was given the best ESG ranking of any cruise company by sustainability monitor Morningstar Sustainalytics.



BEACH CLEAN-UP ON THE ISLE OF SCILLY



RAINFOREST PROJECT AT MASHPI RESERVE, ECUADOR

## Travel Done Right

When we talk about 'sustainability' what do we mean? At HX, we believe that when it's done right, travel can be a force for good. By keeping our environmental impact small, supporting local communities and ecosystems, and taking direct actions such as cleaning beaches of marine plastics, we have a positive impact wherever we sail.



TAKING WATER SAMPLES



HYBRID-POWERED, MS FRIDTJOF NANSEN

# Giving Back to the Places We Explore

At HX we believe exploring the world opens our minds and inspires us in so many ways. But we also think the privilege of exploring comes with responsibility. Expedition cruising – done right – can have a positive impact on the places we visit, whether that’s helping restore a marine ecosystem, protecting endangered animals, or lending support to a local community. In 2015, HX Foundation was set up to enable us to make that possible. Funded by our onboard Green Stay option, as well as charity auctions and donations from guests, HX Foundation supports projects and initiatives around the world that really make a difference.

Since HX Foundation was launched, we’ve donated more than 1.5 million euros and supported more than 200 projects in 23 different countries. We don’t just donate and move on – we’re actively engaged in every project, and we measure their impact. Each one aligns with our stated missions to help preserve endangered wildlife, battle marine litter, and support local communities wherever we sail. On the facing page are just three of the projects HX Foundation contributes to – if you’d like to learn more and see a full list of the projects we support, visit our website.



**€1.5M+**

Donated



**+200**

Project supported in 25 countries

## Whale Conservation Research in Antarctica

We're delighted to have teamed up with world-renowned conservationist Dr Ari Friedlaender of the University of California, providing financial backing for his research into the effects of climate change in Antarctica on humpback whales. But that's not all – we'll be hosting Dr Friedlaender's team on many of our Antarctic sailings to provide him with field work opportunities, giving you a front row view of how conservation research at sea works. What's more, you too can contribute to important cetacean research on board by joining the Happywhale Citizen Science project.



©Vin Chevillon / HX

HUMPBAC WHALE IN ANTARCTICA



©Association of Greenlandic Child

LOCAL GREENLANDIC CHILDREN

## Helping the Children of Greenland

The world's largest island is a place of deep silence and pristine landscapes, with human settlements limited to its icy margins. In communities dotted along Greenland's west coast, volunteers from the Association of Greenlandic Children run the inspirational project *Qaffaqey Off*, which means 'helping each other'. The positive impact their activities have on children in local communities throughout Greenland and the support the association provides them with is why we're proud to have been their partners since HX Foundation was established.

## Showing Some Love for Svalbard's Shores

Remote, wild, beautiful ... there are so many reasons explorers love to visit Svalbard. To help keep it that way we are a backer of *Qaffaqey Off*, which has removed over 10 tonnes of marine and plastic waste from the beaches and coasts of this Arctic archipelago. On one recent clean-up, the lives of three reindeer were saved as their antlers had become entangled with ghost fishing nets. If you join one of our Svalbard expeditions, you may also help with our beach cleans!



©Anja Nordvållan / Aktiv i Fritid

BEACH CLEANUP IN SVALBARD

# What Our Guests Say About Us

There are many reasons why people come back to HX, year after year. It could be the enthusiasm and friendliness of the Expedition Team, the amazing food in our restaurants, the casual onboard atmosphere or the active excursions you get every day. Or it could simply be our love and passion for sharing adventures with you in some of the planet's most awe-inspiring destinations.

"I was never that keen on science when I was at school but became enthralled by the lectures and workshops in the Science Centre and was amazed by the excellent research facilities on board. The staff were outstanding! They were so knowledgeable and gave talks, presentations and workshops that had us all completely captured. My only problem was that I couldn't fit them all in, but then I discovered you could watch any you missed later on the TV in your cabin."

Q Z » January 2023



SCIENCE LECTURE ABOARD MS ROALD AMUNDSEN



©Espen Mills / HX

"Sitting near a window at breakfast time and being able to watch humpback whales play in the water one way and seeing penguins doing their dip and weave dash across the surface towards land in another was something else."

Antarctica, March 2024



©Espen Mills / HX

GUEST ENJOYING FREDHEIM RESTAURANT, MS ROALD AMUNDSEN

“Our experience with the knowledgeable, warm, attentive, and professional HX staff; the elegant and comfortable Roald Amundsen ship; our beautiful and comfortable cabin with a balcony; the onboard gym, swimming pool, jacuzzi, and sauna; every single meal and beverage; wildlife viewing throughout the trip; and the breathtaking excursions made this the trip of a lifetime.”

Antarctica, June 2024

“Waking up for the first morning in Antarctica is an experience that neither of us could have imagined properly. It is just a stunning place. The crew were fantastic. Not one of them was less than incredibly helpful and cheery. I really did believe them when I asked on a few occasions and they replied that they really enjoyed their jobs.”

Antarctica, March 2023



©Espen Mills / HX

GUESTS IN ORNE HARBOUR, ANTARCTICA



©EDWIN WALKER

PRINCE CHRISTIAN SOUND, GREENLAND

“We chose the Nansen because of its less-polluting credentials and we loved every minute of the trip. Greenland is such an interesting location with plenty of cultural learning as well as the environmental and historical aspects. We were travelling as a couple and we found the food, housekeeping, outdoor activities and events in the communal areas excellent. The environmental aspects, such as drinking water machines on every floor, were particularly good. It was an amazing experience and we will definitely be travelling with HX again.”

Greenland, July 2024

# Onboard Life

An onboard experience filled with relaxation, learning, camaraderie and a little indulgence is all part of the journey.

Life on board is relaxed and the atmosphere is calm and informal. The only dress code is that there isn't one. Your expedition ship is your home away from home, and it has everything you need to make the most of your time at sea. You can enjoy fine or fuss-free dining options, keep fit in the gym, chill out in the on-deck hot tubs and kick back in the spacious bar and lounge areas.

This laid-back atmosphere is reflected in the ship's effortless style. Top to bottom, bow to stern, you'll see fresh, modern interiors inspired by simple Scandinavian style, with added homely touches and original artworks here and there. We've made every effort to use natural materials like pine, slate and leather, imbuing your onboard environment with an earthy, elemental feel reminiscent of the places you'll be exploring.

What's more, our expedition ships are optimised for space, adventure and stability. They're far smaller than many cruise ships, meaning we can get to places that are truly off the beaten track. At the same time, they're big enough to give guests plenty of space and provide a stable experience for those times when the seas are not as calm as we'd like them to be. Not too big, not too small — you'll find your expedition ship is the perfect balance!



©Agurthane Conceicao / HX

CONVERSATIONS IN THE EXPLORER LOUNGE

## Socialise with Kindred Spirits

Enjoy swapping stories with your travel companions in the various bars, lounges and seating areas dotted around the ship. These generally have great views so that you don't miss a thing. Most evenings there's something going on in the Explorer Lounge & Bar or out on deck in warmer locations. This could be talks or storytelling, or something completely different. Pull up a few cosy armchairs, order drinks from the bar, and enjoy an evening of relaxation with your fellow explorers.

## Bringing the Outside Inside

The public areas of your spacious and comfortable expedition ship, be it the restaurants, gym, lounge, bar or even sauna, keep you connected with the natural world. There are wide windows, many floor to ceiling, that blur the line between outside and inside — perfect for spotting whales over dinner or dolphins over cocktails. The open-plan setting bathes public areas in natural light and gives you an ever-changing gallery of passing scenery to lose yourself in.

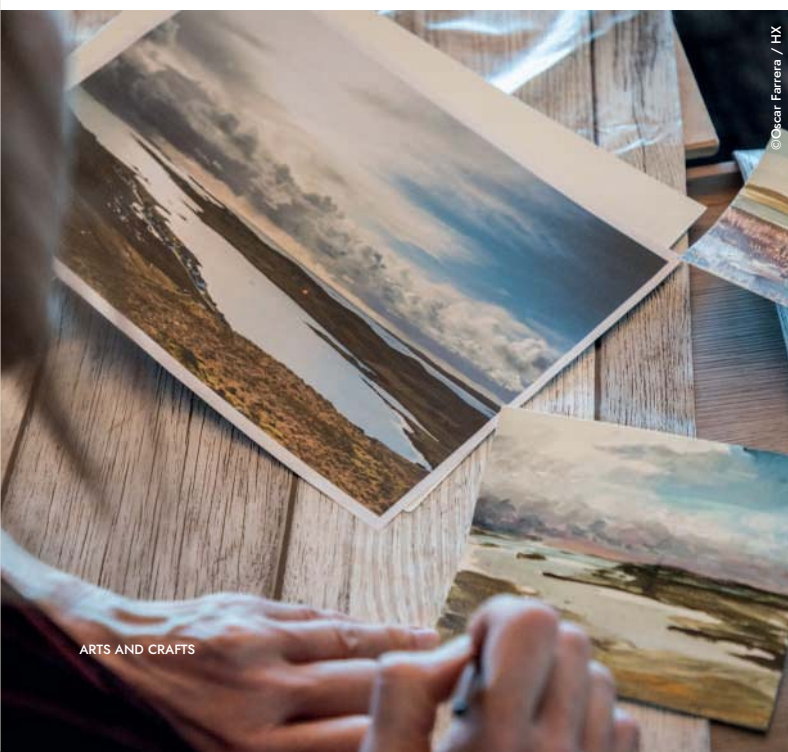


©Dimitar Deger / HX

FITNESS CENTRE

## Indulge your Creative Spirit

An expedition cruise with HX is the ideal time to learn fresh skills and try something new. Every voyage has a different programme of creative workshops, so you might find yourself learning to carve Viking runes, knitting with Icelandic wool, painting landscapes, or doing a crash course in Greenlandic. And with regular photography workshops — sometimes including image editing — you'll learn to get the best from your equipment, whether that's a top-end SLR camera or a humble mobile phone.



©Cesar Ferrera / HX

ARTS AND CRAFTS

# Dining Options

An onboard experience filled with relaxation, learning, camaraderie and a little indulgence is all part of the journey.

## Aune

### Classic International Fare

In Aune, you'll be set up for the day with a bountiful breakfast including continental fare and short-order chaffing; indulge in a generous hot and cold lunch buffet including delectable desserts; and in the evenings linger over a full waiter service dinner with suggested wine pairings. Buffet on selected evenings.

## Lindstrøm

### Classic à la Carte

In elegant Lindstrøm, you'll enjoy a premium menu featuring exceptionally presented dishes inspired by the regions we explore, prepared using high-quality ingredients. Complement your gourmet meal with a recommendation from either our house or premium selection wine list.

## Fredheim

### The Dynamic Diner

From the open kitchen, Fredheim offers truly mouthwatering dishes throughout the day. Treat yourself to favourites that might include gourmet burgers, NY-style hot dogs and delicious plant-based fare, with classic milkshakes, pancakes and waffles to finish. This is casual dining at its best.

## Beagle

### Gourmet Galápagos

MS Santa Cruz II's Beagle Restaurant serves cuisine fit for the modern explorer. A hearty breakfast buffet sets you up for the day's adventure, and you'll find a wide range of dishes made from local ingredients by local chefs, including evolved international fare, often with a South American twist.

Ship	Aune	Lindstrøm	Fredheim	Beagle
MS Roald Amundsen	X	X	X	
MS Fridtjof Nansen	X	X	X	
MS Spitsbergen*	X			
MS Fram	X	X		
MS Santa Cruz II				X

Dining in restaurants Aune and Fredheim, or Beagle on MS Santa Cruz II, is included for all guests. For suite guests, dining in restaurant Lindstrøm is part of your package. Charges apply for cabin guests dining in Lindstrøm.

\* Evening buffet replaces waiter service.



BEAGLE RESTAURANT



LINDSTRØM RESTAURANT



LINDSTRØM RESTAURANT



FREDHEIM RESTAURANT



FREDHEIM RESTAURANT



AUNE RESTAURANT

# A Day on Board

What will a typical day on your HX expedition cruise look like?  
It could be something like this ...

## Early morning — fresh and rested

Nothing can beat the feeling of waking up after a relaxing night's sleep knowing you have a day of exciting experiences ahead of you. Perhaps you'll go out on deck and survey your new surroundings as you breathe in the fresh morning air. Or join a wildlife watch out on deck, led by an Expedition Team member. Breakfast is a real smorgasbord, with a fantastic spread of everything from fruit, yoghurt and smoothies to freshly baked breads and fried platters cooked right in front of you. As you sip a cup of refreshing coffee you might take a look at the onboard app and see what activities, talks and excursions are taking place today, both generally and specific to you.

## After breakfast — your day of exploration begins

If you're going on an early excursion or landing you'll go down either to the expedition launch to board a small expedition boat, or simply head out on foot if the ship has docked. From here you'll likely be starting out on a hike or beach landing, or maybe you'll go on a guided walk. This could last for several hours, and perhaps you've picked up a packed lunch from the restaurant to bring along. If you decide to go aboard for lunch you can simply hop into one of the expedition boats as they shuttle back and forth. By lunchtime, on most ships, the drop-in Fredheim restaurant will also be open and serving an array of diner-style dishes including heavenly burgers and milkshakes.

From left to right: ©Shutterstock, all remaining photos ©Espen Mills / HX



ENJOYING MORNING COFFEE ON DECK



VENTURING IN SMALL EXPEDITION BOATS

## Afternoon — excursions, lectures and workshops ... or just relax

Afternoons might involve more excursions and wildlife watching opportunities, as well as talks by the Expedition Team. Maybe you've opted to take part in a Citizen Science project and will head out collecting samples. Or perhaps you're attending a workshop to learn more about the destination, photography, art or weaving ... there's always something going on! Of course, you can have a lazy day if you like, spending it reading a book or getting some sun on deck. Or maybe you'd prefer to be more active, going out on a pre-booked kayaking trip. As ever, you set the pace.

## Evening — recap, restaurant, rewind ... repeat

In the early evening it's time for a recap of the day's adventures by the Expedition Team, and a briefing of what to expect tomorrow. If it's a designated expedition day, the team will present a range of possibilities based on the expected weather and conditions, and you'll then feel primed and prepared, knowing what to look forward to and which sights and wildlife to look out for. Then it's time to enjoy a table-service dinner in either Aune or — if you want to treat yourself to some next-level dining — Lindstrøm. Feeling more casual? Fredheim is your go-to option and enjoy a drink or two, they're included after all\*. Sometimes there may be a bit of entertainment, such as a talk or story.

And so ends another eventful day on board, as you drift off to sleep knowing that tomorrow will bring fresh experiences, opportunities and wonders.

\* Subject to local licensing laws. For cabin guests, premium drinks and signature cocktails are not included; for suite guests, signature cocktails, premium beers and wines by the glass are included (premium wines including sparkling by the bottle at extra cost). See [travelhx.com/uk](https://travelhx.com/uk) for full Terms and Conditions.



SCIENCE LECTURE



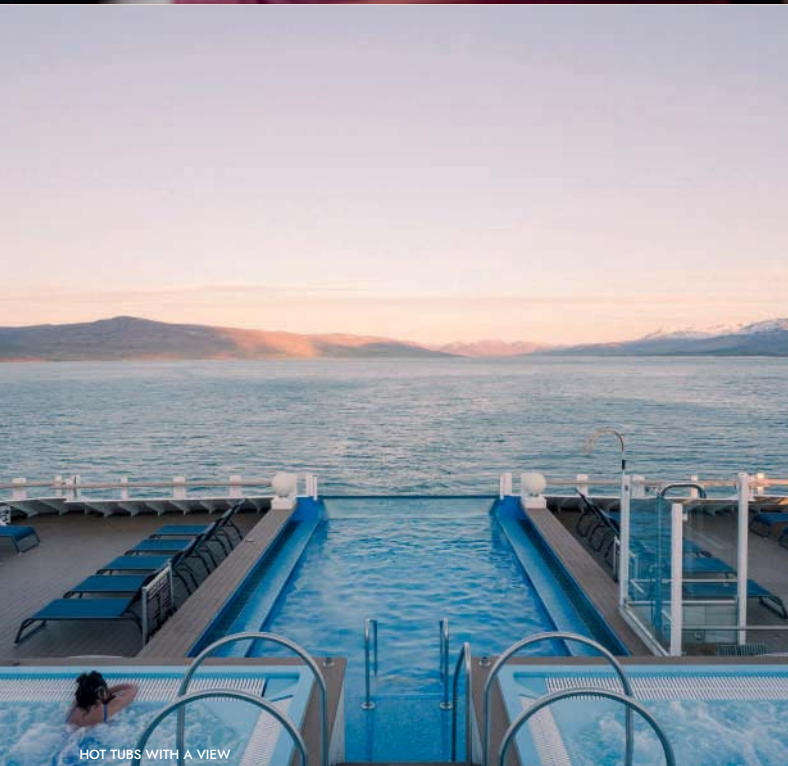
RELAXING IN THE EXPLORER LOUNGE



ENJOYING A CONVERSATION IN THE EXPLORER LOUNGE & BAR



FITNESS CLASS ON DECK



HOT TUBS WITH A VIEW



FITNESS CENTRE



SPA TREATMENT IN THE WELLNESS AREA



TAKING IN THE VIEW FROM THE SAUNA

# Keeping Body and Soul in Balance

Whether you want to keep your energy flowing with a yoga session, work up a sweat as you exercise, or simply enjoy some peace and tranquillity in a calm space, HX expedition ships have everything you'll need to keep mind and body in balance at sea.

## Stay Energised

You'll find a fitness room on all our expedition ships, meaning you can keep yourself in form while away. Along with exercise bikes, there are rowing machines, treadmills\* and free weights.

When travelling on MS Roald Amundsen or MS Fridtjof Nansen, you can enjoy the fresh sea air while getting your heart pumping in the outdoor gym. There's also a small, heated infinity pool, and if you want to get your steps in, look no further than the 150m outdoor circuit and enjoy the sublime feeling of running at sea.

Want to keep your chi flowing? On some of our voyages, there may be daily yoga classes with professional instructors to keep you energised.

## Rejuvenate and Relax

After a day of hiking and exploration, take some time to unwind in the panoramic sauna\*, which offers floor-to-ceiling windows to gaze out of as the heat works its magic. Or you can soak away any stresses in the outdoor hot tubs and revel in the briny sea air. A meditation session, available on some voyages, will take you on an inner journey and leave you feeling at peace and refreshed.

For the ultimate indulgence, MS Roald Amundsen and MS Fridtjof Nansen have an onboard wellness and spa area, where skilled therapists offer a variety of tension releasing treatments. Here you can infuse yourself with an aromatherapeutic scrub, savour a full-body massage, or pamper yourself with a special HX signature treatment. Whatever you choose, you'll feel truly revitalised after each visit.

## Space to Be Yourself In

The laid-back atmosphere and spacious common areas on HX expedition ships means there are plenty of calm and peaceful spots to simply sit and enjoy the view or your surroundings. They're ideal for curling up with a good book and a hot drink or perhaps enjoying an intimate conversation with companions.

For something a little livelier, there's the ship's lounge and bar. With panoramic windows, comfortable seats and occasional evening talks and entertainment, there's no better place to enjoy a drink and a chat with kindred spirits.

\* Not available on MS Santa Cruz II



EXPEDITION SUITE ON MS ROALD AMUNDSEN

## Indulge Yourself with an Expedition Suite

Book an expedition suite and you'll enjoy exploring the world in your very own spacious and fully serviced apartment. With private balconies, hot tubs, minibars and expansive windows, our stylish suites can accommodate up to four people.\* And with fine dining at our Lindstrøm restaurant included†, you'll enjoy an exclusive experience that perfectly complements the luxury of adventure.

\* Amenities vary by ship. For full details, please see Our Ships section in this brochure.

† Not available on MS Spitsbergen or MS Santa Cruz II.



EXPEDITION SUITE BATHROOM, MS ROALD AMUNDSEN



EXPEDITION SUITE ON MS FRIDTJOF NANSEN

# Suite Dreams

Imagine waking up after a restful sleep in your spacious bed, with the beauty of the natural world being the first thing you see. You pour a fresh coffee and sit on your private balcony, savouring this moment of peace. A day of discovery beckons, and when you return another exquisite meal will be yours, followed by a soak in your hot tub beneath a canopy of stars, wine glass in hand ...

From top to bottom on this page: ©Espen Mills / HX, ©Clara Tuma / HX, ©Clara Tuma / HX  
From Top to Bottom on Next Page: ©Espen Mills / HX, ©Espen Mills / HX, ©Agurhane Concellon / HX, ©Espen Mills / HX,



ENJOYING THE VIEW FROM THE BALCONY



LINDSTRØM RESTAURANT



EXPEDITION SUITE, MS FRIDTJOF NANSEN



RELAXING IN AN EXPEDITION SUITE



WELCOME CHAMPAGNE

## Set Sail in Style

Begin your voyage as you mean to go on, with a chilled bottle of Champagne and complimentary platter of delicacies as you embark on your voyage.

## Fine Dining Included\*

Enjoy our à la carte culinary showcase, Lindstrøm. With a contemporary twist on fine dining, savour expertly prepared dishes.

\* Amenities vary by ship. For full details, please see Our Ships section in this brochure.



FIREPLACE IN EXPEDITION SUITE, MS ROALD AMUNDSEN



LINDSTRØM RESTAURANT



# Antarctica

Wild beauty beyond the horizon.

# Expedition Destination: Antarctica

The Antarctic is a cold, remote continent in the Southern Hemisphere encompassed by the Antarctic Convergence, an uneven line of latitude where cold, northward-flowing Antarctic waters meet the warmer waters of the world's oceans.



LEMAIRE CHANNEL, ANTARCTICA

©Ocean Farmers / iHK



ICY BAY, ANTARCTICA

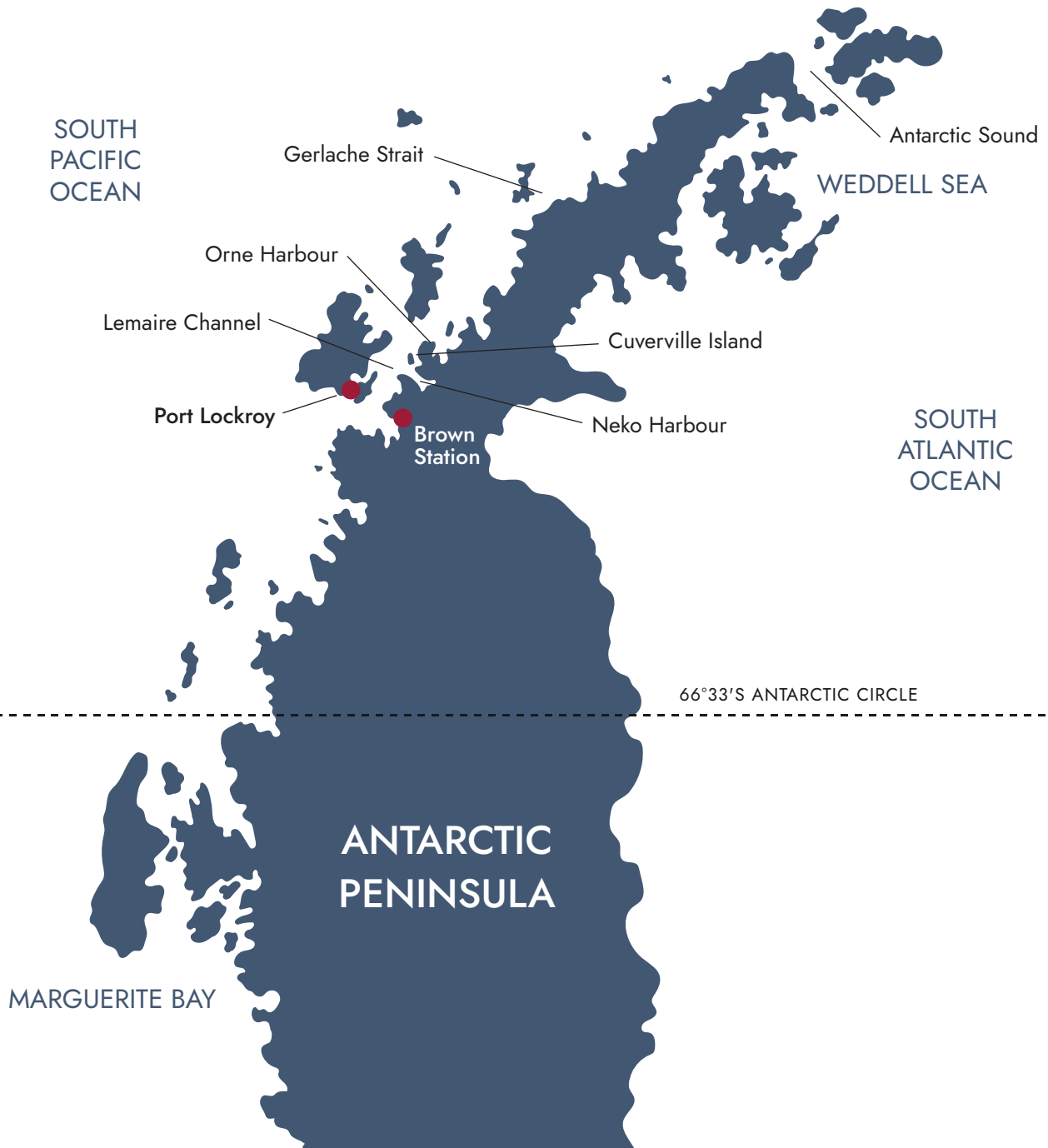


PENGUIN CHICKS IN ORNE HARBOUR, ANTARCTICA

©Ocean Farmers / iHK



Governed by: The Antarctic Treaty  
Climate: Cold desert  
Area: 5.5 million sq mi  
Highest Point: Mt Vinson (16,076 ft)



# Like Another Planet

As the sea around you starts to turn a vivid crystal blue and the first towering icebergs come slowly into view, you may find yourself wondering if you've arrived on another planet. Yet here, you'll breathe the freshest air on Earth. You'll look up at the clearest skies you've ever seen and sink into the quietest silence you've ever heard. You'll see icebergs, glaciers, mountains and vast expanses of nothing but pure white snow. You have arrived.

Here, life flourishes. Whales arch gracefully amid sparkling icebergs, penguins huddle together on icy shores, and seabirds dive into the frigid blue waters. As we venture deep into this pristine wilderness, you'll feel humbled and awed by nature. And we'll also take you beyond the White Continent in wild places such as South Georgia, the Falkland Islands and Patagonia's fjords. Ready yourself for an experience like nowhere else on Earth in enchanting, otherworldly Antarctica.



LEMAIRE CHANNEL, ANTARCTICA



KAYAKING IN WILHELMINA BAY, ANTARCTICA

©Yuri Choufour / HX

## Iconic Explorer Routes

With its rich expedition history, Antarctica is a dream for the adventurous. The diaries of the famous explorers are packed with tales of dramatic encounters and daring deeds. You'll be sailing in their wake as we visit places to which few others venture such as the Gerlach Strait, the Weddell Sea and the South Shetland Islands.



## Science and Conservation

Join an HX expedition to Antarctica and you'll be helping scientists to preserve this beautiful but delicate continent. International scientists will be on board conducting research, and you can help too with our Citizen Science projects. Did you know HX is actively involved in IAATO, promoting sustainable exploration?

## Bonus Beauty

Around the Southern Ocean we seek out many wild and wonderful destinations that are perfect for exploring. See incredible King Penguins on the shores of South Georgia, gaze in awe at mighty glaciers along Chile's coast, and witness the remote yet stunning beauty of the Falkland Islands. All this and more can be combined with your visit to Antarctica.



HUMPBACK WHALE, WILHELMINA BAY, ANTARCTICA

# Our Antarctica Expeditions

As the global leader in Antarctica expedition travel, more people trust us to take them to the White Continent than any other operator. Our range of itineraries showcases iconic routes and wildlife highlights, as well as giving you more time to explore and learn.

## Life Returns — Springtime Expedition to Antarctica

23 Days (up to 5 in Antarctica)

MS Fram

Departure: 16 Oct 2026

Taking in Argentina, the Falkland Islands, South Georgia, Antarctica and Chile — this epic 23-day voyage has it all. You'll be in South Georgia at the height of the King Penguin mating season and witness the untouched icescapes of the White Continent in late spring as the icebergs sparkle and glitter in the rays of the returning sun.

TOUR CODE: FRANT2608

Inside Cabin from £13,691  
Outside Cabin from £16,325  
Arctic Superior from £17,246  
Expedition Suite from £21,987



PENGUINS IN NEKO HARBOUR, ANTARCTICA



## Highlights of Antarctica

12 Days (up to 5 in Antarctica)

MS Fridtjof Nansen

Departures: 30 Oct, 9, 19 & 29 Nov, 9, 19 & 29 Dec 2026; 8, 18 & 28 Jan, 7, 17 & 27 Feb, 9 Mar 2027

If you're short of time and are looking for an immersive expedition cruise to the White Continent that packs a lot in, this is it. Setting sail from Ushuaia, together we'll explore the Antarctic Peninsula on an adventure like no other. You'll spot seals, penguin colonies and whales against a backdrop of staggering natural beauty.

TOUR CODE: FNANT2610

Outside Cabin from £8,693  
Arctic Superior from £9,493  
Expedition Suite from £12,184

## NEW Iconic Antarctica — The Explorer's Route

16 days (up to 9 in Antarctica)

MS Roald Amundsen

Departures: 31 Oct, 14 Nov, 12 Dec 2026;  
20 Feb 2027

Set out on an iconic voyage to where few other explorers reach. Spend nine days exploring the South Shetland Islands, Antarctic Sound, Weddell Sea, Gerlache Strait and Penola Strait, beginning and ending in Buenos Aires.

TOUR CODE: AMANT2610

Outside Cabin from £10,675  
Arctic Superior from £11,693  
Expedition Suite from £15,118



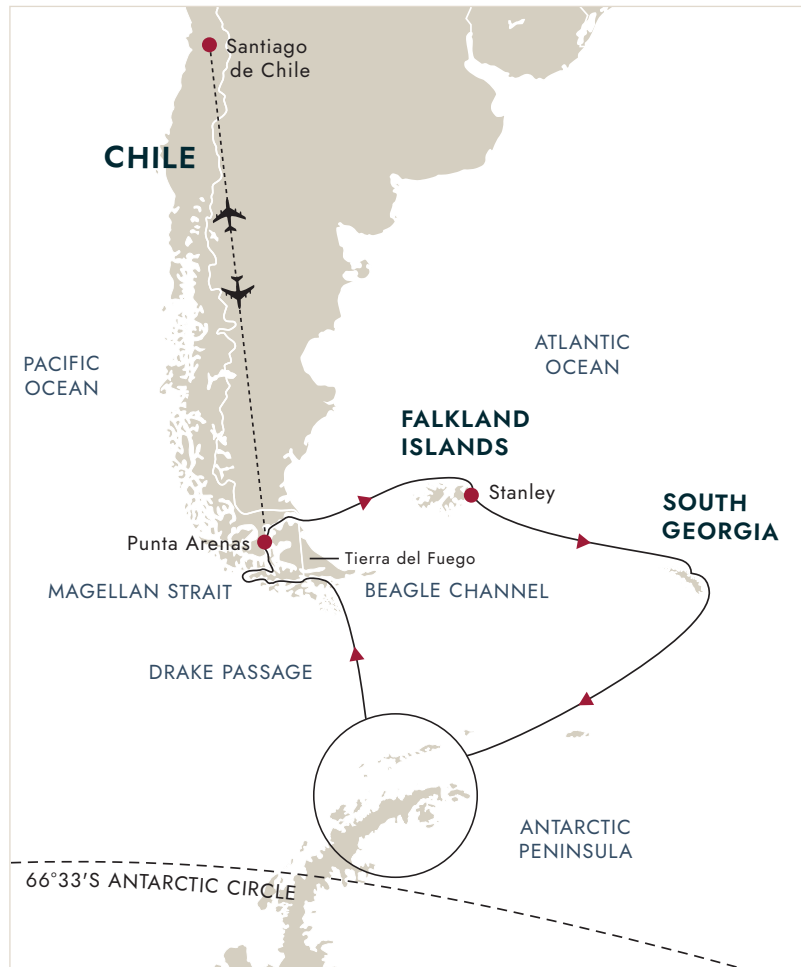
# In-Depth Antarctica, Falklands and South Georgia Expedition

23 Days (up to 4 in Antarctica)

MS Fram

Departures: 6 & 27 Nov, 18 Dec 2026; 8 & 29 Jan, 19 Feb 2027

From lush rolling hills and snowcapped mountains to iceberg-studded seas packed with marine life, you see it all on this 23-day voyage that takes in South Georgia, the Falkland Islands and – of course – Antarctica. Your three weeks of exploring the wild wonders around the Southern Ocean is what adventuring is all about.



TOUR CODE: FRANT2609

Inside Cabin from £15,758  
 Outside Cabin from £18,611  
 Arctic Superior from £19,610  
 Expedition Suite from £24,745



# Antarctica and Falklands Expedition

16 Days (up to 5 in Antarctica)

MS Roald Amundsen

Departures: 28 Nov 2026; 6 & 20 March 2027

Setting sail from Ushuaia, we'll cross the Drake Passage and spend up to five days exploring the frozen beauty of Antarctica, expedition style. This is the time of year when penguins are courting and building nests. We then head north and venture to the windswept beauty and isolation of the Falkland Islands before returning to Argentina.

TOUR CODE: AMANT2611

Outside Cabin from £10,675  
 Arctic Superior from £11,693  
 Expedition Suite from £15,118



MS ROALD AMUNDSEN IN ORNE HARBOUR, ANTARCTICA

©Oscar Farrera / HX

## Antarctic Circle Expedition\*

16 Days (up to 9 in Antarctica)

MS Roald Amundsen

Departures: 26 Dec 2026; 9 & 23 Jan, 6 Feb 2027

Spend up to 9 days in Antarctica during the summer and enjoy days filled with ice cruising and shore landings. With the milder conditions, we'll attempt to journey below the Antarctic Circle to the secluded and magnificent Marguerite Bay. Highlights might include spotting whales, seeing young penguins and camping on the snow.

TOUR CODE: AMANT2612

**Outside Cabin from £11,967**  
**Arctic Superior from £13,128**  
**Expedition Suite from £17,031**



\* Our Attempts are voyages where we challenge the elements in true expedition style. As we explore these remote and captivating areas in a safe way, our adventure will ultimately be guided by nature. If weather, sea or ice conditions do not allow our planned navigation, our experienced crew will deliver an adapted itinerary. Flexibility and our deep knowledge of the area combine to give you an amazing exploration experience.

# Antarctica and Falklands — From Punta Arenas to Buenos Aires

24 Days (up to 10 in Antarctica)

MS Fram

Departure: 12 Mar 2027

Our longest Antarctica voyage, this 24-day odyssey sets out from Chile's Punta Arenas and gives you up to 10 days on expedition in the White Continent. It's late summer, which means sunsets that paint the icescapes in shades of gold and orange, and it's peak season for whale watching. We then head to the Falklands and Argentina to finish our epic journey in Buenos Aires.



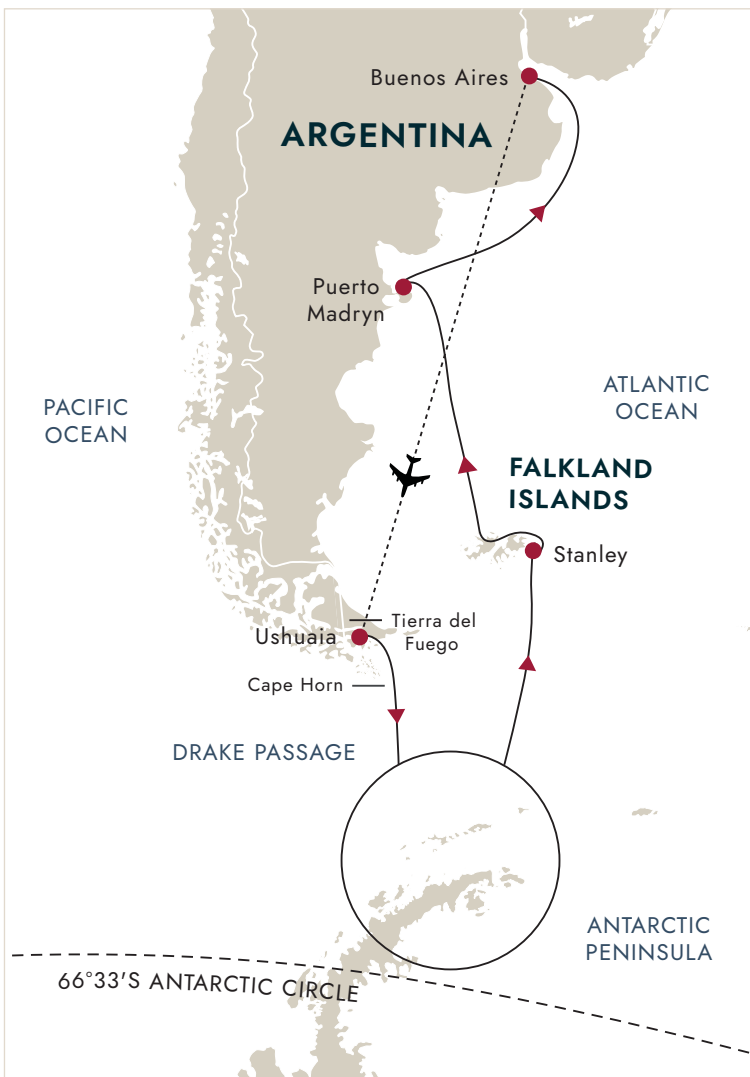
TOUR CODE: FRANT2610

Inside Cabin from £14,553  
Outside Cabin from £17,277  
Arctic Superior from £18,230  
Expedition Suite from £23,133



WEST POINT, FALKLAND ISLANDS

©Yuri Choufour / HX



## Antarctica and Falklands Expedition (Northbound)

19 Days (up to 5 in Antarctica)

MS Fridtjof Nansen

Departure: 19 Mar 2027

Join a late-summer expedition cruise from Tierra del Fuego to see unique landscapes, incredible wildlife and soul-stirring sunsets in the White Continent. Heading north, we then visit the Falkland Islands and Patagonia's Puerto Madryn before ending our voyage in the irreplaceable birthplace of tango, Buenos Aires.

TOUR CODE: FNANT2611

Outside Cabin from £11,710  
Arctic Superior from £12,902  
Expedition Suite from £16,911



# Our Ships

Blending comfort and style with manoeuvrability and sustainability, our expedition ships are made for exploring.

# MS Roald Amundsen

As the world's first hybrid-powered expedition ship, MS Roald Amundsen is our green pioneer.

Named after the first man to navigate the Northwest Passage and reach the South Pole, MS Roald Amundsen is powered by hybrid engines and features a cutting-edge hull design. A perfect synthesis of high-technology, spacious comfort and Scandinavian-inspired interiors, the ship is specially constructed for voyages in polar waters.

- 490 max. guest capacity
- Windows in all cabins
- 50% of cabins have private balconies
- Three restaurants
- Science Centre
- Observation deck
- Pool deck
- Explorer Lounge & Bar
- Two hot tubs
- Panoramic sauna
- Indoor and outdoor gym
- Wellness area and spa
- Expedition boats



MS ROALD AMUNDSEN IN FOURNIER BAY, ANTARCTICA



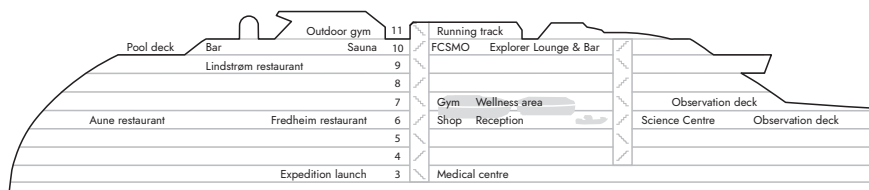
# MS Roald Amundsen

The world's first hybrid-powered expedition ship, MS Roald Amundsen is a masterpiece of design. Public areas and cabins are comfortable and stylish, making generous use of natural materials such as granite, oak, birch and wool. The ship has both indoor and outdoor exercise facilities, a 150-metre outdoor running track, an infinity pool and a dedicated wellness area. Enjoy delicious food from the three restaurants, relax in the Explorer Lounge & Bar, and join lectures in the Science Centre.



©Agurthane Concellon / HX

©Agurthane Concellon / HX



SHIP YARD: Kleven Verft (N)  
 FLAG: Norway  
 YEAR OF CONSTRUCTION: 2019  
 GROSS TONNAGE: 20,889 t  
 CABINS: 265  
 OVERALL LENGTH: 140 m  
 BEAM: 23.6 m  
 SERVICE SPEED: 15 knots

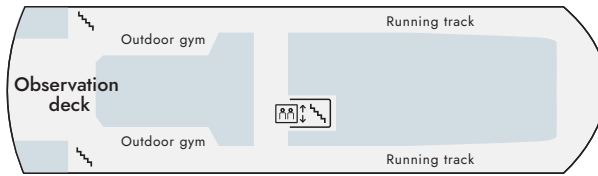
Your comfortable expedition ship has a range of cabin categories to choose from. All have private bathrooms with a shower, a bathrobe, toiletries, a TV, a safe, a minibar (charges may apply), European two-pin plug sockets, and tea and coffee-making facilities.

	CATEGORY	DECK	SIZE (m <sup>2</sup> )	DESCRIPTION
Expedition Suites	MA XL Suite	8	46-48	Extra-large corner suite with private balcony, large windows, double bed (optional twin)*, sofa bed, single-serve coffee machine.
	MB XL Suite	5	44	Extra-large corner suite with large windows, bathtub, double bed (optional twin)*, double Murphy bed, seating area, single-serve coffee machine.
	MC Corner Suite	7, 8, 9	20-30	Corner suite with private balcony, hot tub, double bed (optional twin)*, seating area, single-serve coffee machine.
	MD L Suite	7	35	Large wheelchair-accessible corner suite with private balcony, large windows, bathtub, double bed (optional twin)*, double Murphy bed, seating area, single-serve coffee machine.
	ME Suite	8, 9	22-28	Suite with private balcony, double bed (optional twin)*, with sofa bed or seating area, single-serve coffee machine.
	MF Suite	7	22	Corner suite with large windows, double bed (optional twin)*, seating area, chaise lounge, single-serve coffee machine.
Arctic Superior	XT Outside cabin	7, 8	18	Cabin with balcony, double bed (optional twin)*, with sofa bed or seating area.
	XTD Outside cabin	7, 8	15-19	Cabin with balcony, double bed.
	XTJ Outside cabin	7	18	Cabin with balcony, double bed (optional twin)*, some with sofa bed. Limited view.
	XY Outside cabin	7	19	Wheelchair-accessible cabin with balcony, double bed.
	TT Outside cabin	4, 5	27	Large cabin with double bed (optional twin)*, some with sofa bed.
Polar Outside	TY Outside cabin	5	24-26	Large wheelchair-accessible cabin with double bed (optional twin)*.
	RR Outside cabin	4, 5	19-23	Cabin with double bed (optional twin)*, some with sofa bed.

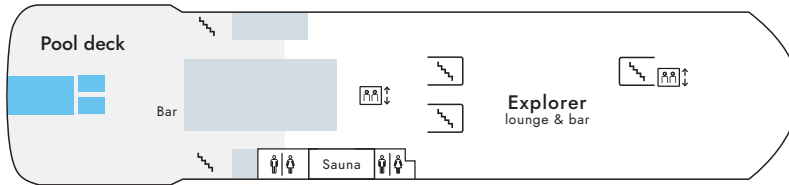
\* These cabins have double beds as standard. To order twin beds, please notify us at the time of booking.  
 Cabins MD-701, XY-719, XY-726, TY-533 and TY-540 are wheelchair accessible. These cabins may also be available for general booking.  
 All information is subject to change.

Deck

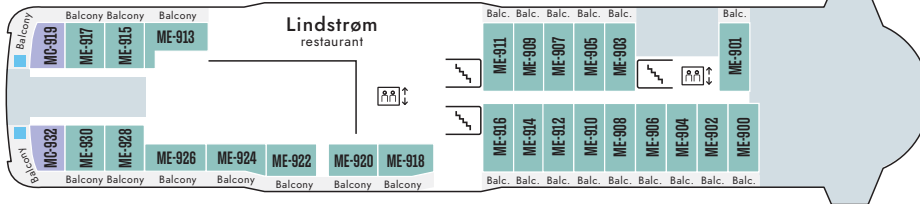
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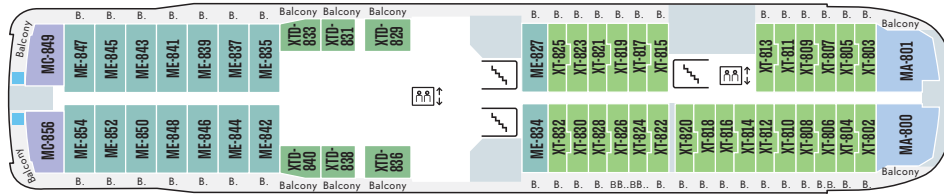
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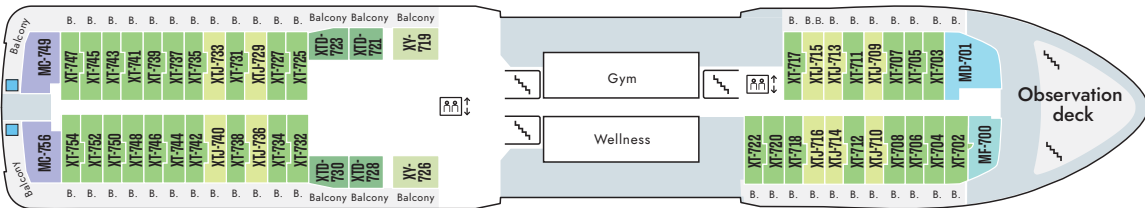
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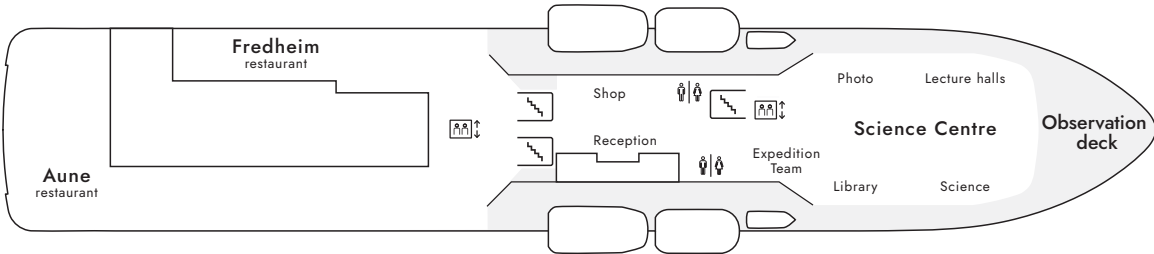
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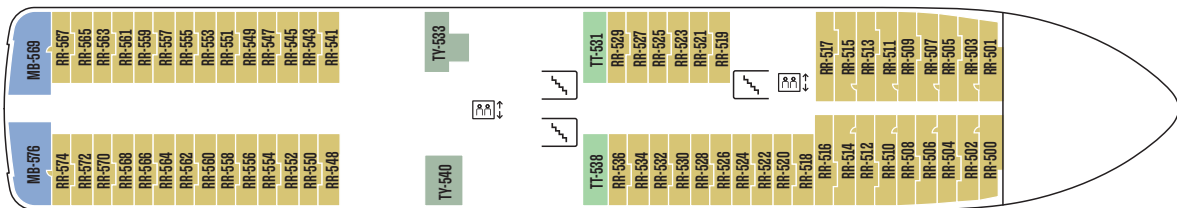
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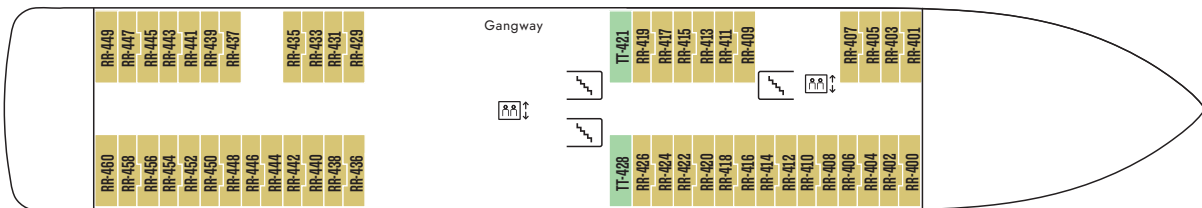
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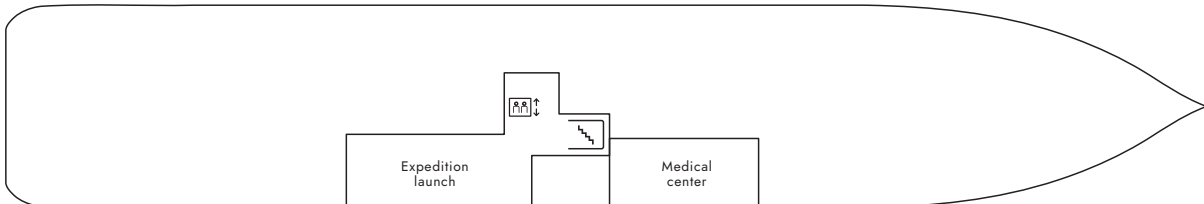
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4



3



# MS Fridtjof Nansen

A near identical twin to MS Roald Amundsen, MS Fridtjof Nansen is also a next-generation expedition ship with state-of-the-art hybridpowered engines.

Named after the famed Norwegian explorer, humanitarian and scientist, MS Fridtjof Nansen is hybrid-powered and features a cutting-edge hull design. A perfect synthesis of high-technology, spacious comfort and Scandinavian-inspired interiors, the ship is specially constructed for voyages in polar waters.

- 490 max. guest capacity
- Windows in all cabins
- 50% of cabins have private balconies
- Three restaurants
- Science Centre
- Observation decks
- Pool deck
- Explorer Lounge & Bar
- Two hot tubs
- Panoramic sauna
- Indoor and outdoor gym
- Wellness area and spa
- Expedition boats

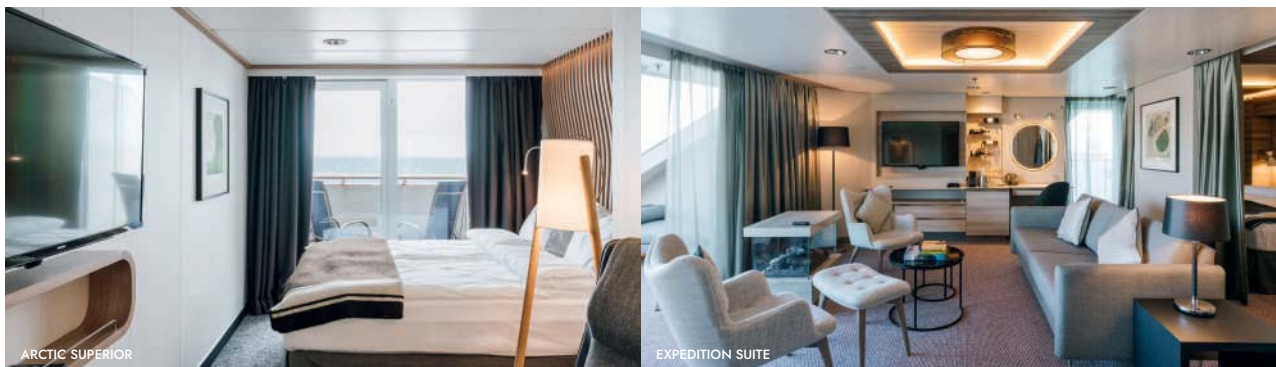


MS FRIDTJOF NANSEN IN FOURNIER BAY, ANTARCTICA



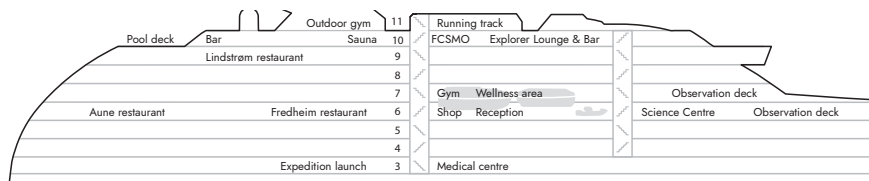
# MS Fridtjof Nansen

The sister ship of MS Roald Amundsen, the world's first hybrid powered expedition ship, MS Fridtjof Nansen is similarly a masterpiece of modern design. Public areas and cabins are comfortable and stylish, making generous use of natural materials such as granite, oak, birch and wool. The ship has both indoor and outdoor gyms, a 150-metre outdoor running track, an infinity pool and a dedicated wellness area. Enjoy delicious food from the three restaurants, relax in the Explorer Lounge & Bar, and join lectures in the Science Centre.



©Clara Tuma / HX

©Clara Tuma / HX



SHIP YARD: Kleven Verft (N)  
 FLAG: Norway  
 YEAR OF CONSTRUCTION: 2020  
 GROSS TONNAGE: 20,889 t  
 CABINS: 265  
 OVERALL LENGTH: 140 m  
 BEAM: 23.6 m  
 SERVICE SPEED: 15 knots

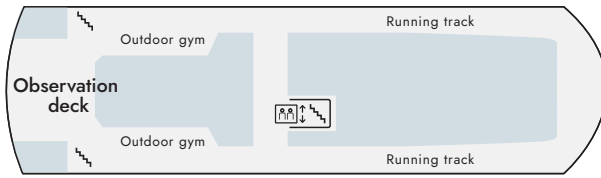
Your comfortable expedition ship has a range of cabin categories to choose from. All have private bathrooms with a shower, a bathrobe, toiletries, a TV, a safe, a minibar (charges may apply), European two-pin plug sockets, and tea and coffee-making facilities.

	CATEGORY		DECK	SIZE (m <sup>2</sup> )	DESCRIPTION
Expedition Suites	MA	XL Suite	8	46-48	Extra-large corner suite with private balcony, large windows, double bed (optional twin)*, sofa bed, single-serve coffee machine.
	MB	XL Suite	5	44	Extra-large corner suite with large windows, bathtub, double bed (optional twin)*, double Murphy bed, seating area, single-serve coffee machine.
	MC	Corner Suite	7, 8, 9	20-30	Corner suite with private balcony, hot tub, double bed (optional twin)*, seating area, single-serve coffee machine.
	MD	L Suite	7	35	Large wheelchair-accessible corner suite with private balcony, large windows, bathtub, double bed (optional twin)*, double Murphy bed, seating area, single-serve coffee machine.
	ME	Suite	8, 9	22-28	Suite with private balcony, double bed (optional twin)*, with sofa bed or seating area, single-serve coffee machine.
	MF	Suite	7	22	Corner suite with large windows, double bed (optional twin)*, seating area, chaise lounge, single-serve coffee machine.
Arctic Superior	XT	Outside cabin	7, 8	18	Cabin with balcony, double bed (optional twin)*, with sofa bed or seating area.
	XTD	Outside cabin	7, 8	15-19	Cabin with balcony, double bed.
	XTJ	Outside cabin	7	18	Cabin with balcony, double bed (optional twin)*, some with sofa bed. Limited view.
	XY	Outside cabin	7	19	Wheelchair-accessible cabin with balcony, double bed.
	TT	Outside cabin	4, 5	27	Large cabin with double bed (optional twin)*, some with sofa bed.
Polar Outside	TY	Outside cabin	5	24-26	Large wheelchair-accessible cabin with double bed (optional twin)*.
	RR	Outside cabin	4, 5	19-23	Cabin with double bed (optional twin)*, some with sofa bed.

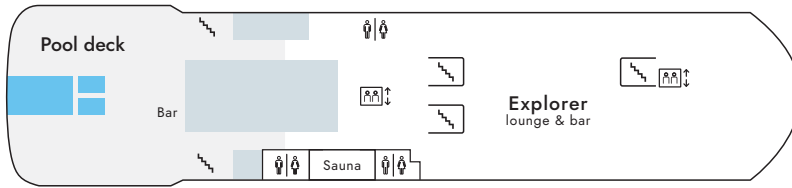
\* These cabins have double beds as standard. To order twin beds, please notify us at the time of booking.  
 Cabins MD-701, XY-719, XY-726, TY-533 and TY-540 are wheelchair accessible. These cabins may also be available for general booking.  
 All information is subject to change.

Deck

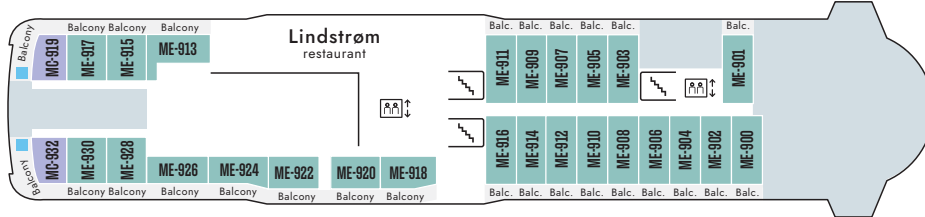
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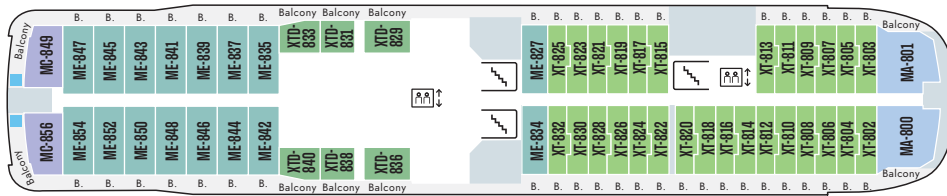
10



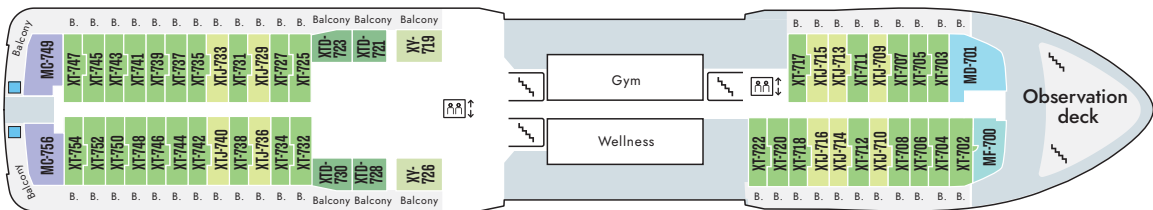
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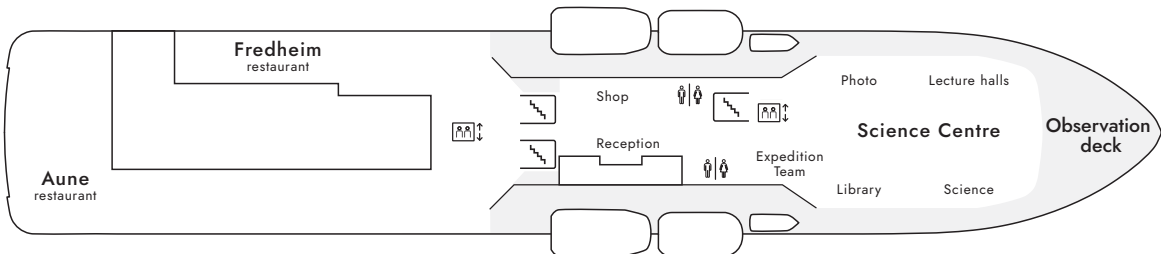
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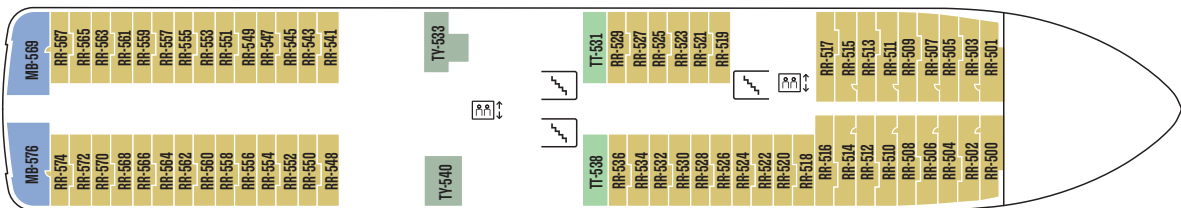
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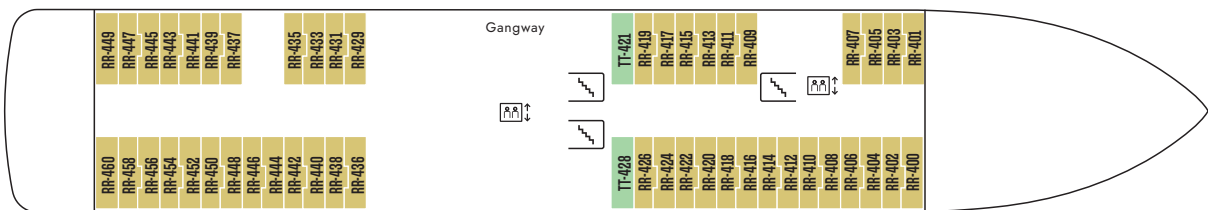
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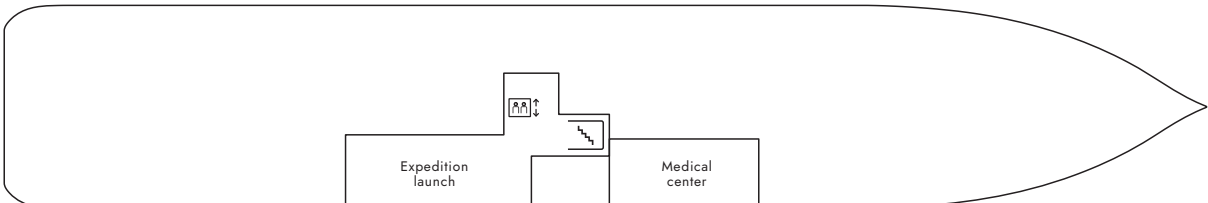
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# MS Fram

The original Fram was famed as the vessel used by several legendary Norwegian explorers in the Arctic and Antarctic. It's with this legendary vessel in mind that MS Fram was named.

In this spirit of adventure, the comfortable interior and advanced technology on MS Fram – which was fully upgraded in summer 2022 – is ideally suited for modern expedition cruising. One of our smaller vessels, the ship is perfect for up-close exploration.

- 200 max. guest capacity
- Two restaurants
- Science Centre
- Observation decks
- Explorer Lounge & Bar
- Two hot tubs
- Sauna
- Fitness room
- Expedition boats

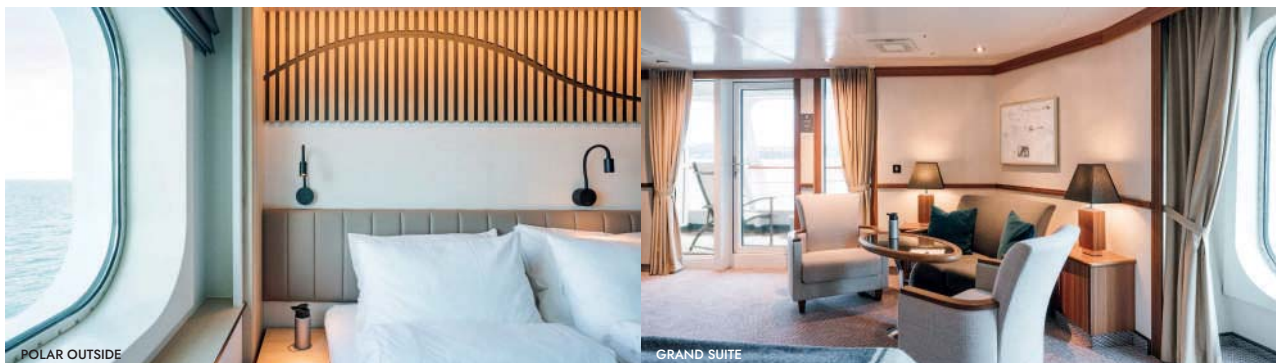


MS FRAM IN DISKO BAY, GREENLAND



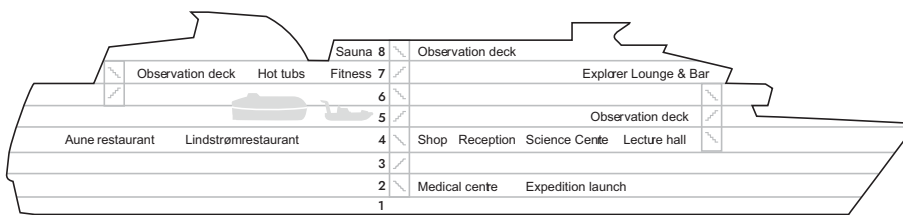
# MS Fram

As a smaller vessel, MS Fram is highly manoeuvrable and can reach landing sites other ships can't. Delve into the science behind the places you explore in the Science Centre, stay in shape in the gym and relax in the Explorer Lounge & Bar. With two restaurants, a panoramic sauna and on-deck hot tubs, there are plenty of opportunities to indulge yourself, while spacious outside decks allow you to get closer to nature and wildlife as we pass. The comfortable cabins, suites and common areas are adorned with beautiful works from Arctic artists.



©Clara Tuma / HX

©Clara Tuma / HX



SHIP YARD: Fincantieri  
 FLAG: Norway  
 YEAR OF CONSTRUCTION: 2007, refurbished 2022  
 GROSS TONNAGE: 11,647 t  
 CABINS: 125  
 OVERALL LENGTH: 114 m  
 BEAM: 20.2 m  
 SERVICE SPEED: 13 knots

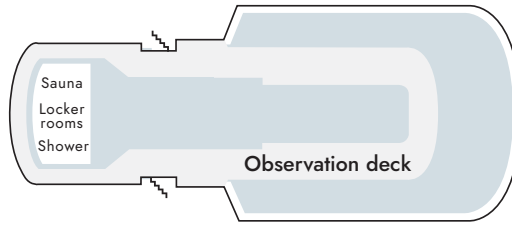
Your comfortable expedition ship MS Fram has a range of cabin categories to choose from. All have private bathrooms with a shower and toiletries, a TV, a safe, European two-pin plug sockets, and tea and coffee-making facilities.

	CATEGORY	DECK	SIZE (m <sup>2</sup> )	DESCRIPTION
Expedition Suites	MG Grand Suite	5, 6	20-27	Single-room suite with private balcony, some with window, double bed, seating area, minibar, single-serve coffee machine.
	Q Mini Suite	5, 6	15-20	Single-room suite with double bed, seating area, Q4 cabins with sofa bed, minibar, single-serve coffee machine.
Arctic Superior	F Outside cabin	3, 5	17-23	Larger cabin with double bed, seating area, some with sofa bed, some with limited view, refrigerator.
	U Outside cabin	5, 6	10-11	Cabin with double bed (optional twin)*.
Polar Outside	N Outside cabin	3	10-13	Cabin with double bed (optional twin)*.
	SD Outside cabin	3	15-16	Wheelchair-accessible cabin with twin beds, where one converts to a sofa, refrigerator.
Polar Inside	FJ Outside cabin	5	17-21	Cabin with double bed (FJ-503 has optional twin)*, some with sofa bed, refrigerator. Limited or no view.
	I Inside cabin	6	10-13	Cabin with double bed (optional twin)*.

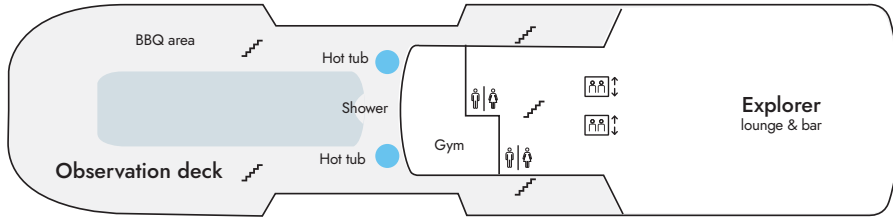
\* These cabins have double beds as standard. To order twin beds, please notify us at the time of booking. Cabins SD-342 and SD-346 are wheelchair accessible. These cabins may also be available for general booking. All information is subject to change.

Deck

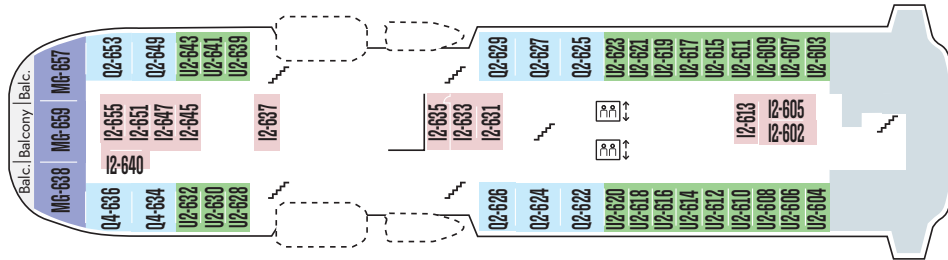
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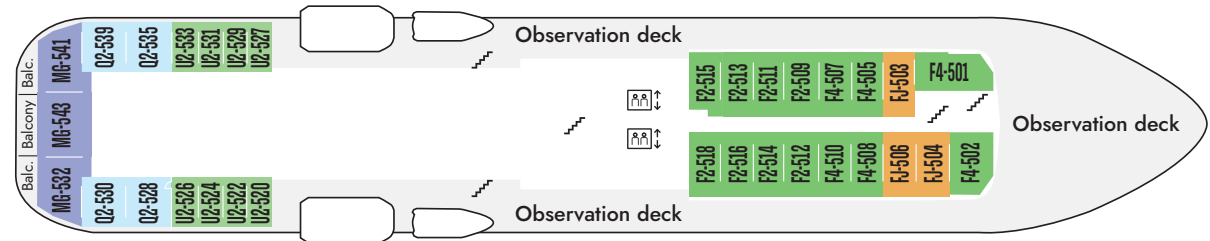
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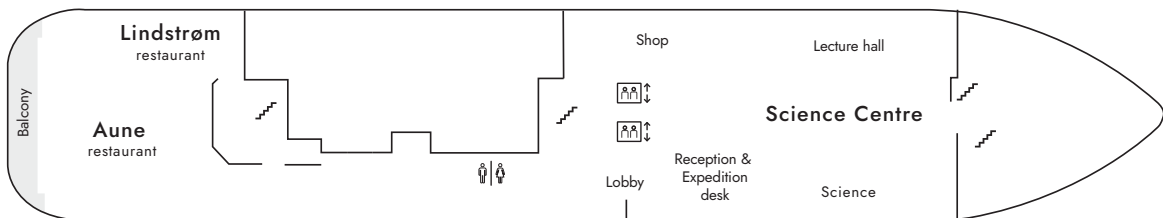
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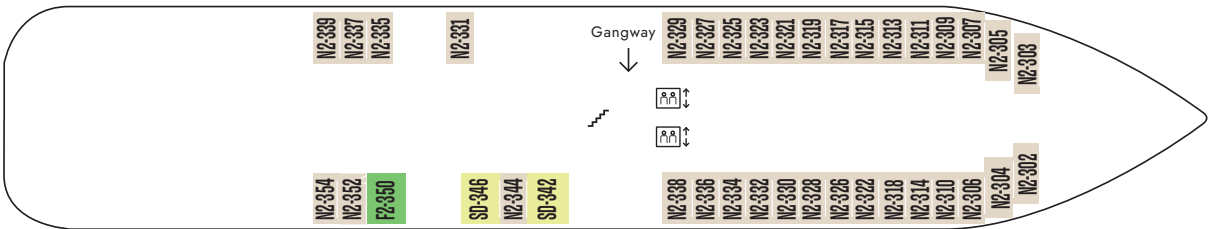
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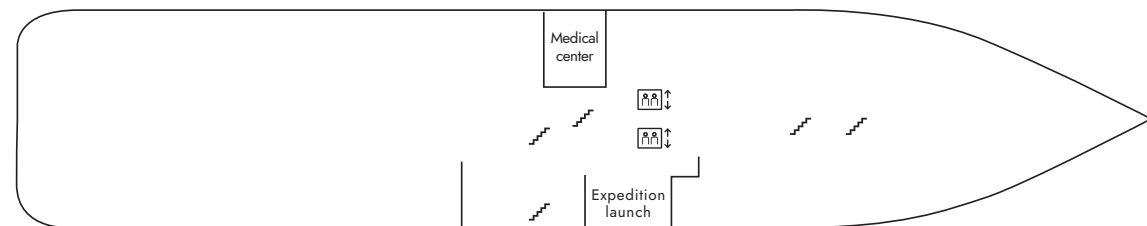
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# What's Included

Fleet Cabin Categories	MS Fridtjof Nansen & MS Roald Amundsen		MS Spitsbergen		MS Fram		MS Santa Cruz II	
	Cabins	Suites	Cabins	Suites	Cabins	Suites	Cabins	Suites
Polar Inside	–	–	I, K	–	I	–	EE, EH, EP, FH, VH	DS
Polar Outside	RR	–	J, O	–	FJ, N, SD	–		
Arctic Superior	TT, TY, XT, XTD, XTJ, XY,	–	P, QJ, U, YA,	–	F, U	–		
Expedition Suites	–	MA, MB, MC, MD, ME, MF	–	MX, MG, Q	–	MG, Q		

## Meals

Full board (breakfast, lunch and dinner)	✓	✓	✓	✓	✓	✓	✓	✓
House wine, beer, soda and water with lunch and dinner in all restaurants	✓	✓	✓	✓	✓	✓	✓	✓
Early riser continental breakfast	✓	✓	✓	✓	✓	✓	–	–
All day casual dining in restaurant Fredheim	✓	✓	–	–	–	–	–	–
All meals in à la carte restaurant Lindstrøm	+	✓	–	–	+	✓	–	–

## Beverages

Wine, beer and spirits available throughout the day and evening*	✓	✓	✓	✓	✓	✓	✓	✓
All day coffee, tea and soft drinks	✓	✓	✓	✓	✓	✓	✓	✓

## Amenities

A polar expedition jacket, a backpack, or another piece of HX kit for the area you're exploring	✓	✓	✓	✓	✓	✓	✓	✓
A complimentary water bottle to refill on board and take home	✓	✓	✓	✓	✓	✓	✓	✓
Toiletries	✓	✓	✓	✓	✓	✓	✓	✓
Hairdryer	✓	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers <sup>†</sup>	✓	✓	✓	✓	✓	✓	– <sup>†</sup>	✓
Single-serve coffee machine	–	✓	–	✓	–	✓	–	–
Kettle and premium tea/coffee	✓	✓	✓	✓	✓	✓	–	–
TV	✓	✓	✓	✓	✓	✓	–	–
Minibar <sup>‡</sup>	✓	✓	–	✓	–	✓	–	–
Wi-Fi	✓	✓	✓	✓	✓	✓	✓	✓
Safe	✓	✓	✓	✓	✓	✓	✓	✓
Loan of equipment needed for activities	✓	✓	✓	✓	✓	✓	✓	✓

## Service

Welcome gift (bottle of Champagne and a carabiner watch) <sup>§</sup>	–	✓	–	✓	–	✓	✓	✓
Take-away food option	✓	✓	✓	✓	✓	✓	–	–
Turn-down service	–	✓	–	✓	–	✓	–	✓
Laundry service	+	✓	+	✓	+	✓	–	–

\* Subject to local licensing laws. For cabin guests, premium drinks and signature cocktails are not included; for suite guests, signature cocktails, premium beers and wines by the glass are included (premium wines including sparkling by the bottle at extra cost). See [travelhx.com/uk](http://travelhx.com/uk) for full Terms and Conditions.

<sup>†</sup> On MS Santa Cruz II only EP cabins include a bathrobe and slippers.

<sup>‡</sup> Charges apply for cabin guests. For suite guests, the first setup is included and replenishments are chargeable.

<sup>§</sup> On MS Santa Cruz II the welcome gift is a Galápagos Big 15 wildlife book.

✓ Included

+ Upgrade possible, bookable on board

– Not applicable



SUITE WELCOME GIFT



FREDHEIM RESTAURANT, MS FRIDTJOF NANSEN



COMPLIMENTARY COFFEE



EXPLORER LOUNGE & BAR, MS FRIDTJOF NANSEN



LOAN OF EQUIPMENT



BATHROBE

# Practical Information

From what to pack to staying in touch while on board, here's some information to help you plan the practical aspects of your adventure.

When planning your expedition, it's vital to know what to pack so you get the best out of your experience. There's at least one included activity or excursion every day, and some expedition clothing and equipment is included. Below is a guide to what's included on your voyage, plus some practical information.

## What's included

- A stay in a serviced cabin
- Breakfast, lunch and dinner in select restaurants
- A polar expedition jacket, a backpack, or another piece of HX kit
- Wine, beer and spirits available at meals and throughout the day and evening\*
- All day coffee, tea and soft drinks
- A complimentary water bottle to refill on board and take home
- English-speaking Expedition Team
- At least one included activity per day
- In-depth lectures and discussions hosted by experts
- Full use of your ship's Science Centre and library
- Optional participation in Citizen Science projects
- Photography tips and techniques from our onboard professional
- Use of any onboard fitness facilities, saunas and hot tubs
- Access to onboard medical centre with doctor
- Escorted landings with small expedition boats
- Loan of boots, trekking poles and equipment for shore landings
- Complimentary Wi-Fi (see Wi-Fi and mobile phones section)

## What's not included

- International flights
- Additional overnight(s) if required due to international flight times
- Travel insurance
- Luggage handling
- Optional shore excursions with our local partners
- Optional small-group activities with our Expedition Team<sup>†</sup>
- Optional treatments in onboard wellness and spa areas where available

\* Subject to local licensing laws. For cabin guests, premium drinks and signature cocktails are not included; for suite guests, signature cocktails, premium beers and wines by the glass are included (premium wines including sparkling by the bottle at extra cost). See [travelhx.com/uk](https://travelhx.com/uk) for full Terms and Conditions.

† This does not apply to voyages aboard MS Santa Cruz II, where optional activities with the Expedition Team are included.



COMPLIMENTARY WI-FI

©Espen Mikk / HX



RELAXING ON THE OPEN DECK ON MS SANTA CRUZ II

©Ashton Ray Hansen / HX



ENJOYING THE VIEWS FROM THE EXPLORER LOUNGE ON MS FRIDTJOF NANSEN

©Agurtxane Concellon / HX

# Practical Information (Continued)

## Wi-Fi and mobile phones

An expedition cruise can be a great opportunity to switch off from modern-day distractions and reconnect with the world around you. We do offer Wi-Fi on board, but when travelling to remote destinations, coverage and speed are very limited, meaning streaming is not supported. Our connection is provided through a satellite link, except when we're close to mobile communication infrastructure on land.

In the most isolated areas, such as Antarctica, Arctic Canada, much of Greenland, Svalbard, and in many places in Alaska and the Galápagos, there's limited or no mobile phone coverage on shore.

## Excursions

Our extensive range of optional excursions are pre-bookable and subject to availability. We recommend you book as early as possible to avoid disappointment.

## Flights, transfers and hotels

Depending on your itinerary, flights, transfers and hotel stays may or may not be included. Check the relevant voyage page on our website for details. When flights are not included, we can book these for you – just give us a call.

## Flights, transfers and hotels

We have a flexible pricing policy. The 'from' price you see quoted indicates the lowest price you can expect to pay for the least expensive cabin category. Prices are capacity controlled and subject to availability, so they may change at any time. The final price you'll pay is quoted at the time of booking.

Our prices are based on two people travelling together in a shared cabin. If you're travelling alone, you may be expected to pay a single supplement, although we often offer no single supplement promotions. For our latest offers, visit [travelhx.com/uk/offers](https://travelhx.com/uk/offers).

## Accessibility

Most of our ships have step-free access and wheelchair-accessible cabins. For ease of movement around the ship, you'll need to bring your wheelchair with you if necessary (up to a maximum width of 60cm). If you think you'll require assistance, it's best to travel with a trusted companion. Please let us know your needs at the time of booking.

Regarding excursions and activities, we strive to make these as accessible as possible, but many are operated by third-party providers so we cannot guarantee all of them will be suitable. Some of our landing sites are also only accessible by our small expedition boats, which guests must be able to step into and out of.

## Health and safety

We care deeply about your safety, health and well-being while travelling with us, and we have various procedures in place on our ships. Our ships comply with international safety requirements and are modern vessels suitable for sailing in their respective destinations, including icy waters. There's a mandatory safety briefing at the beginning of each voyage outlining procedures and the use and location of the safety equipment, and every ship has a medical centre with an onboard doctor and nurse. There's also a Safety Notice posted on the inside of your cabin door, which we encourage all guests to read carefully.

## What to pack

### For cold destinations:

- Wind and water-resistant trousers
- Thermal underwear and top (we recommend wool)
- Warm hat or headband
- Scarf or snood
- Warm woollen jumper and fleece jumper/jacket
- Gloves and mittens (fleece and wool)
- Warm socks

### For warm destinations:

- Fast-drying clothes
- Short and long-sleeved t-shirts
- Shorts for warm days
- Trousers for cooler days
- Sandals or shoes you don't mind getting wet
- Wide-brimmed sun hat
- Light, water-resistant jacket and/or rain poncho
- Swimwear

### For all destinations:

- Your passport and a copy of it
- Credit card (we accept Visa, American Express, Diners and MasterCard)
- Driving licence if you plan to go on any self-drive snowmobile or ATV excursions
- Sufficient medication to last through any unforeseen delays
- Travel adaptors for use in European two-pin plugs. On MS Santa Cruz II, please bring travel adaptors for use in USA two-pin plugs
- Relaxed and casual clothes – there's no formal dress code on board
- Waterproof hiking boots with ankle support. Please note, on some expeditions you are required to wear rubber boots for landings, which we will supply
- Comfortable shoes for on board
- Swimwear and gym clothes
- Small waterproof backpack for carrying essentials
- Sun protection
- Sunglasses with UV filter lenses
- Lip salve with UV protection
- Insect repellent
- Anti-itch cream for bites
- Binoculars
- Spare batteries

# Choose Your Voyage

## Antarctica

### Life Returns – Springtime Expedition to Antarctica

FRANT2608

Buenos Aires – Santiago de Chile

TOUR START	TOUR END	SHIP
16.10.2026	07.11.2026	MS Fram

### In-Depth Antarctica, Falklands and South Georgia Expedition

FRANT2609

Santiago de Chile – Santiago de Chile

TOUR START	TOUR END	SHIP
06.11.2026	28.11.2026	MS Fram
27.11.2026	19.12.2026	MS Fram
18.12.2026	09.01.2027	MS Fram
08.01.2027	30.01.2027	MS Fram
29.01.2027	20.02.2027	MS Fram
19.02.2027	13.03.2027	MS Fram

### Highlights of Antarctica

FNANT2610

Buenos Aires – Buenos Aires

TOUR START	TOUR END	SHIP
30.10.2026	10.11.2026	MS Fridtjof Nansen
09.11.2026	20.11.2026	MS Fridtjof Nansen
19.11.2026	30.11.2026	MS Fridtjof Nansen
29.11.2026	10.12.2026	MS Fridtjof Nansen
09.12.2026	20.12.2026	MS Fridtjof Nansen
19.12.2026	30.12.2026	MS Fridtjof Nansen
29.12.2026	09.01.2027	MS Fridtjof Nansen
08.01.2027	19.01.2027	MS Fridtjof Nansen
18.01.2027	29.01.2027	MS Fridtjof Nansen
28.01.2027	08.02.2027	MS Fridtjof Nansen
07.02.2027	18.02.2027	MS Fridtjof Nansen
17.02.2027	28.02.2027	MS Fridtjof Nansen
27.02.2027	10.03.2027	MS Fridtjof Nansen
09.03.2027	20.03.2027	MS Fridtjof Nansen

### Antarctica and Falklands – From Punta Arenas to Buenos Aires

FRANT2610

Santiago de Chile – Buenos Aires

TOUR START	TOUR END	SHIP
12.03.2027	04.04.2027	MS Fram

### Iconic Antarctica – The Explorer’s Route

AMANT2610

Buenos Aires – Buenos Aires

TOUR START	TOUR END	SHIP
31.10.2026	15.11.2026	MS Roald Amundsen
14.11.2026	29.11.2026	MS Roald Amundsen
12.12.2026	27.12.2026	MS Roald Amundsen
20.02.2027	07.03.2027	MS Roald Amundsen

### Antarctica and Falklands Expedition (Northbound)

FNANT2611

Buenos Aires – Buenos Aires

TOUR START	TOUR END	SHIP
19.03.2027	06.04.2027	MS Fridtjof Nansen

### Antarctica and Falklands Expedition

AMANT2611

Buenos Aires – Buenos Aires

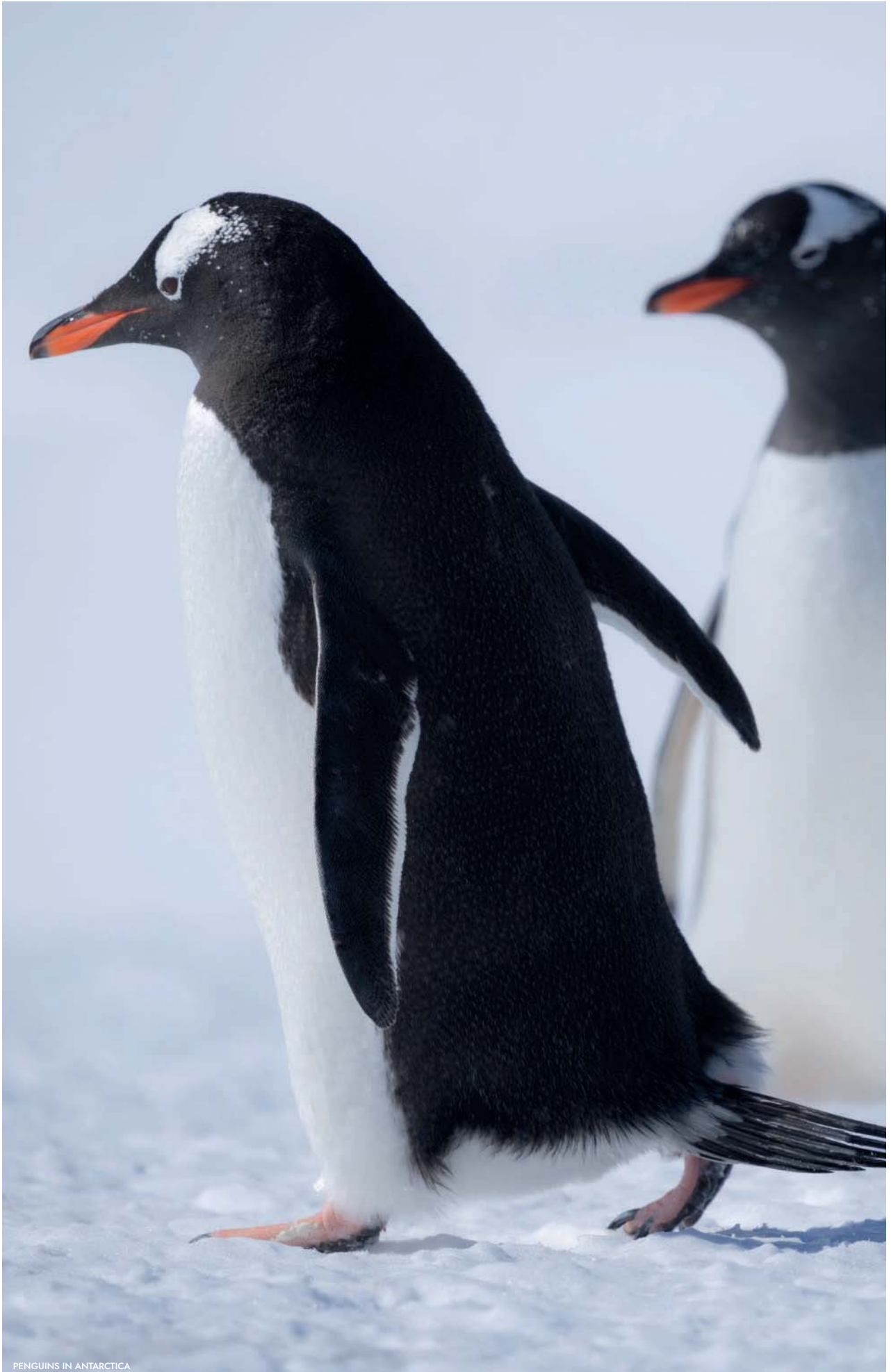
TOUR START	TOUR END	SHIP
28.11.2026	13.12.2026	MS Roald Amundsen
06.03.2027	21.03.2027	MS Roald Amundsen
20.03.2027	04.04.2027	MS Roald Amundsen

### Antarctic Circle Expedition

AMANT2612

Buenos Aires – Buenos Aires

TOUR START	TOUR END	SHIP
26.12.2026	10.01.2027	MS Roald Amundsen
09.01.2027	24.01.2027	MS Roald Amundsen
23.01.2027	07.02.2027	MS Roald Amundsen
06.02.2027	21.02.2027	MS Roald Amundsen



PENGUINS IN ANTARCTICA

©Yuri Choufour / HX

# GENERAL TERMS AND CONDITIONS

These Terms and Conditions are effective for bookings made as of 1 November 2024.

## 1. YOUR CONTRACT

These Booking Terms and Conditions together with our privacy policy, the information contained in our publications (including this brochure or website) and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with HX Group Ltd whose registered office is at 1st Floor, 210 Pentonville Road, London, N1 9JY (Company No: 14918176) ("we", "us", "our" or "HX").

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party. Furthermore, you consent to our use of your personal data in accordance with our Privacy Policy and you are authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable, special categories of data (such as information on health conditions or disabilities and dietary requirements). We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

For security reasons all adult passengers are required to provide contact information, including phone number and e-mail. We will not issue travel documents before we have received this information.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of HX Group Ltd.

If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately.

If you book your holiday through a travel agent all communication should be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party.

**We may transfer this contract to someone else. Please Note:** We may transfer our rights and obligations under these terms to another organisation. This is most likely to occur if we carry out a corporate re-organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

## 2. YOUR FINANCIAL PROTECTION

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by maintaining Agreed Protected Funds in a separate ATOL Escrow Account as required by the Civil Aviation Authority ([www.caa.co.uk](http://www.caa.co.uk); 45-59 Kingsway, London WC2B 6TE) under our ATOL number 12642.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). The price of our flight inclusive Arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide financial security for holidays not including flights by way of a bond held with ABTA ([www.abta.com](http://www.abta.com); 30 Park Street, London SE1 9EQ).

If you book Arrangements other than an ATOL protected flight or Package from us, your monies will not be financially protected. Please ask us for further details.

## 3. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements

you have booked is due and is payable as follows:

- i. If you book more than 90 days before your scheduled departure date, a non-refundable deposit of 25% is due. The balance is due 90 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.
- ii. If you book less than 90 days before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above - you should allow 5 working days for clearance from the time we receive it).

Bookings made within 90 days of departure require full payment at the time of booking.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

## 4. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. Information on the trips/holiday's general suitability for persons with reduced mobility is provided in the sales and marketing material for the trip/holiday and specific information is available upon request.

We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

- i. Refuse to embark the Passenger at any port;
- ii. Disembark the Passenger at any port;
- iii. Transfer the Passenger to another berth or cabin;
- iv. If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;
- v. To administer first aid and administer any drug, medicine or other substance or to admit and/or confine the Passenger

to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the Carrier.

Passengers who need assistance and/or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding the equivalent of €2,600. All equipment must be capable of being carried safely and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant guests are welcome onboard our cruises, however, medical advice should be sought prior to travel on one of cruises at any stage of the pregnancy. For the sake of the parent and baby, a medical certificate may also be needed at certain stages of the pregnancy.

**Guests who would be less than 23 weeks pregnant at end of voyage** - A medical certificate is not needed.

**Guests who would be 23 weeks pregnant at end of voyage** - A medical certificate is needed to travel with us.

**Guests who would be 24 weeks or longer pregnant at the end of voyage** - For the sake of the parent and the baby, pregnant guests are not permitted to travel with us if they would be 24 weeks pregnant at the end of the voyage.

We continuously evaluate our health and safety policies and procedures to take account of advice from our medical advisors, guidance and directives from health authorities and applicable law. Accordingly, such policies and procedures (including our embarkation protocols, vaccination requirements, infection control measures, confinement, quarantine or emergency disembarkation of passengers) are subject to change from time to time. Specific measures may vary per sailing due to local regulations, updates in scientific and medical advice, and the conditions at the time of sailing. Instructions from local health authorities and changes in legislation may also impact our procedures and how we handle specific cases. While we will use commercially reasonable efforts to give you as much notice as reasonably possible of any changes, we may update these policies and procedures on our website or by notice to you whether before or during your cruise, and you agree to adhere to such revised or new policies and procedures. The control of the ships remains with the Master, who may vary the policy and procedures from time to time

or require additional measures due to the health and safety on board in accordance with the Norwegian Ship Safety Act. Further, local health authorities may impose measures on the ships, such as a ship quarantine or set requirements for passengers to disembark. All passengers must adhere to such instructions, policies and procedures and if you or any member of your party fails shall have right to deny you to embark, refuse you to re-board after going ashore, disembark you, or report you to governmental and health authorities. Neither we, the operator, the carrier (or any of their directors, officers, employees or representatives), the crew nor the Master are liable for any damages or expenses whatsoever incurred by a you as a result of such denial of boarding, refusal to re-board, disembarkation, or other steps taken arising from these terms and conditions.

You acknowledge, understand, and accept that during your journey (including but not limited to onboard the ship, flight, while travelling to or from the ship, in hotels, terminal, and airports or during excursions) you or other passengers may be exposed to communicable illnesses, including but not limited to influenza, norovirus, COVID-19 and colds. Further, you understand and accept that the risk of exposure to such illnesses is inherent in many activities where people meet, interact and share common facilities, even with policies and procedures in place to address communicable illnesses. This risk is beyond HX's, the operator's and the carrier's control and cannot be eliminated.

Regulations and travel restrictions are constantly changing, and you accept responsibility for ensuring that you comply with entry regulations in each country visited during the sailing (including, but not limited to, vaccination and test requirements, quarantine obligations and entry registration forms), regardless of whether you plan to disembark.

### 5.5. A - PRICES

All Voyage prices shown in this brochure or website are in GBP and are per person based on full occupancy of the cabin accommodation unless otherwise stated.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited.

**We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed. The price of your confirmed holidays is subject at all times to variations in:**

- i. the price of transportation resulting from the cost of fuel or other power sources;
- ii. the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or
- iii. the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or

travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice. As we are a member of ABTA, we will absorb an amount equal to 2% of the holiday cost before passing on any surcharge.

Should the price of your voyage or air package holiday go down due to the changes above then any refund due will be paid to you, less an administration fee of £50 per person

Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

### 5.5. B - VOYAGE AND AIR PACKAGE HOLIDAY

#### Prices Do Not Include:

- Travel Insurance
- Luggage Handling
- International Flights except where included in the Air Package Holiday Price
- Optional Excursions
- Premium Drinks (included for Suites guests)
- Exclusions set out in our All-Inclusive Terms & Conditions which are published on our website and are incorporated into these General Terms & Conditions

Some elements, amenities, access to facilities and priority is subject to cabin category, HX Explorers loyalty status or booking channel. Amenities and services vary by ship and itinerary and are subject to availability. Alcohol service is subject to licensing regulations and HX operating policies including hours of service. Premium Drinks exclude premium wine and champagne unless expressly included in your package.

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service.

For any excursion or other activity, you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with HX. We are not responsible for the provision of your excursion or activity or for anything that happens during the course of its provision by the supplier.

### 6. IF YOU CHANGE YOUR BOOKING OR WISH TO TRANSFER YOUR BOOKING

If you wish to change your travel arrangements (for example flights, excursions or hotels) after they have been confirmed we will do our utmost to help

but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £50 per person and any further cost we incur in making this alteration.

**NB:** most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

#### Transfer of Booking:

If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- i. that person is introduced by you and satisfies all the conditions applicable to the Arrangements;
- ii. we are notified not less than 7 days before departure;
- iii. you pay any outstanding balance payment, an administration fee of £50 per person as well as any additional fees, charges or other costs arising from the transfer; and
- iv. the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

### 7. IF YOU CANCEL BEFORE DEPARTURE

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our offices. We recommend 'Recorded Delivery'. Cancellation takes effect the day we receive your letter or email.

Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any airfare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

When the cancellation letter is received by us before departure | Charges as a % of the total holiday cost (excl. insurance premiums):

- 90 or more days | 25%

- 60-89 days | 40%
- 28-59 days | 70%
- 14-27 days | 90%
- Less than 14 days | 100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

### 8. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 10 for more information on Force Majeure.

### 9. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or website or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements. We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full.

Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change ("Significant Change") to your confirmed arrangements. If we have to make a Significant Change we will notify you as soon as possible and you may either:

- a) accept the Significant Change and the contract between us will then be varied to incorporate the change; or
- b) take alternative arrangements altogether (subject to availability). If the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or
- c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation

# GENERAL TERMS AND CONDITIONS

shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

Period before departure date notification given by us | Credit/Compensation per fare-paying passenger\*

Scale A | Scale B

0-7 days £50 | £25

8-14 days £40 | £20

15-28 days £30 | £15

29-42 days £20 | £10

43-59 days £10 | £5

More than 60 days | Nil

\* The compensation shown above applies to full fare paying adults only and excludes infants. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

**\*IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

- where we make a change that is not a Significant Change;
- where we make a Significant Change or cancel your arrangements more than 60 days before departure;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

## 10. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

## 11. COMPLAINT PROCEDURE

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 12 for further details.

## 12. ABTA

We are a Member of ABTA, membership number Y6835. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to [www.abta.com](http://www.abta.com) to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on [www.abta.com](http://www.abta.com).

i. We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which our or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

ii. Where death and/or personal injury and/or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

iii. As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance

premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13 (vi) below.

iv. Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating license granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

*Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.*

v. Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention") and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier; (a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or (b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified

in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

vi. Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed £500 per guest.

vii. You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 11 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

viii. Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

ix. We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure or website. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

## 14. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper

conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorised personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by HX. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are

not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

#### 15. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

#### 16. TIMINGS, DELAYS AND OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to EUR 80 per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)) detailing air carriers that are subject to an operating ban with the EU Community.

#### 17. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements.

Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

#### 18. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from the date specified at the beginning of these terms and conditions and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this publication (including our brochures and/or website) features photography and descriptions of local wildlife, there is no guarantee of sightings.

#### 19. LAW AND JURISDICTION

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

#### 20. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the UK or European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. If we cannot pass this information to the relevant suppliers, whether in the UK or EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons. Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. HX is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information here <https://www.travelhx.com/en-gb/terms/privacy-policy/>.

Date: 1 November 2024

The air holidays in this brochure are **ATOL** protected by the Civil Aviation Authority. Our ATOL number is 3584. Please see booking conditions for more information. ATOL protection only applies to holidays that include international air travel, and therefore does not apply to all holiday and travel services shown in this brochure. Please ask us to confirm what protection may apply to your booking.



Hurtigruten is also a member of **ABTA**. UK & Ireland and is bonded accordingly. This ensures the protection of your monies, once paid to Hurtigruten, for all holidays contained in this brochure that are not ATOL protected, for example voyage only. It also covers your repatriation to the UK in the unlikely event of our insolvency.



**CARBON FOOTPRINTS:** In partnership with **CLIMATE CARE** ([www.jpmorganclimaticare.com](http://www.jpmorganclimaticare.com)) we would also like to invite you to contribute a small amount per passenger, which will be used on projects designed to offset the emissions generated by your air travel.



## Ways to Book



Call Coastal Cruises on  
+44 (0) 333 405 0194

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The air holidays and flights in this brochure are  
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our ATOL number is 3584.

