

Welcome aboard

The Svalbard Express & The North Cape Express

Spend an average of six hours in each of our carefully chosen ports, inspired by the wild beauty, stories, and adventures of Norway and the Far North.





Classic and contemporary

Life at sea aboard your ship, MS Trollfjord, is a marriage of modern comforts and age-old maritime ambience.



TOP: © ESPEN MILLS, BOTTOM: © AGURTYANE CONCELLON

Natural design

Whether you sail The Svalbard Express or The North Cape Express, you'll see that MS Trollfjord is an homage to Norwegian nature and to our over 130-year heritage sailing the Norwegian coast.

Locally sourced natural materials such as wood and stone feature prominently throughout the ship's furnishings, reflecting the beauty of the fjords we sail through.

The style of décor is classic, timeless, and unique in our fleet. The discerning eye will pick up details and flourishes that evoke a sense of nostalgia, harking back to a golden era of exclusive small ship sailing.

For fabulous views

The furnished outdoor deck at the top of the ship is the place to go to enjoy some bracing sea air while the two-storey observation lounge offers unmatched views of the Norwegian coast from the bow.

You'll also find the panoramic sauna and fitness room on the same deck. The floor-to-ceiling windows allow you to work up a sweat while admiring the spectacular scenery.

The high life

Next to the suites on the upper deck are the library and Espolin Johnson Lounge, which in turn connects to the splendid à la carte fine dining restaurant Røst, where suite guests can take all their meals.

Your Coastal Experience Team can usually be found on this deck too, busy organising onboard activities, optional hikes, or booking you on exciting excursions.

For mind and body

The hub of the ship is the middle deck where main restaurant Flora and Brasserie Árran are both based. Each features large windows for you to enjoy views of the coast as you sail past.

This central deck is also home to the lecture hall and rooms at the front of the ship. The Coastal Experience Team will deliver fascinating presentations on various facets of Norway here. On some nights, the lecture hall transforms into a cinema that plays a selection of fan-favourite films.







At home with us

No one knows our home, the Norwegian coast, like we do.
As your hosts, MS Trollfjord's Coastal Experience Team
will prove that true.

Knowing Norway

As we sail, our team of local guides will be on board with you to share intriguing insights into Norwegian coastal culture. Each day has its own unique theme which will usually align with the history of the port we are due to visit.

Whether in-depth presentations in the lecture hall, informal talks out on deck about points of interest in the passing landscape, or just a jovial chat at the bar in the evening, these nuggets of knowledge will enhance your exploration of Norway, our communities, and our heritage.

Possible themes and topics:

- Viking legends and history
- Norway's maritime heritage
- Our fjords and mountains
- Norwegian wildlife
- Our love of the outdoors: *friluftsliv*
- Winter fun in Norway
- Behind the scenes on a working ship

Active relaxation

Start your day by heading out on deck to admire the beautiful scenery. Most of your afternoon will likely be spent ashore, exploring the port we are visiting and engaging in optional excursions.

There are gatherings in the evening when you are back on board the ship; a chance to recap the day's excitement, show off favourite photos, or to enjoy a movie in the lecture hall turned cinema.

Pleasant pastimes

You'll also be able to enjoy relaxing pursuits on board the ship in hands-on arts and crafts sessions. Channel the inspiring views into a landscape painting or get started on making your

own *lusekofte* hand-knit Norwegian jumper.

Informal photography sessions will reveal tips for shooting the perfect image, from capturing the Northern Lights to zooming in on the many migrating birds in summer.



Meet Hege Børresen

Nature and Culture Lecturer



Originally from Trondheim, Hege's spirit of adventure led to 20 years living in Greece. And then to the Coastal Experience Team when she moved back to the Norwegian coast.

"I have worked as a nature and culture guide aboard Hurtigruten since 2017 and I can't imagine any other job! I have family in northern Norway and like to tell stories about them in my lectures.

I also love to go on mountain walks, along the sea, and I have a real interest in geology. I also know a lot about Norway's many edible mushrooms and berries!"

The art of exquisite cuisine

Aboard MS Trollfjord, you'll savour the rich bounty of the Norwegian coast, crafted into sublime dishes that showcase Nordic gastronomy at its best.

Norway's Coastal Kitchen

At Hurtigruten, our culinary North Star is the Norwegian coast. It is our inspiration and our pantry. Our ships are floating kitchens that showcase the finest produce the Norwegian coast and all of Norway have to offer.

We champion around 70 local suppliers the full length of Norway, supporting a circular economy that gives back to the family-run farms and fishing communities of the coast.

Closer through cuisine

As you sail The Svalbard Express or The North Cape Express, you pass the very fjords that gave us the flaky fish you enjoyed as a starter, the forests that grew the herbs that garnished your salad, and the mountain slopes that reared the succulent lamb we served for dinner.

Savour dry-aged beef served by a chef who shares details about the meat's provenance. Delight in beer made from water sourced in Trollfjord and learn all about the distinctly Nordic spirit *aquavit*.

With heritage at its heart

The restaurants and menus aboard MS Trollfjord represent Norway's gastronomic past, present, and future. Archived menus from decades ago inform and inspire innovation.

Traditional preservation methods perfected by our forebears through a thousand Arctic winters are harnessed and honed to enhance the recipes of today.

Consciously sourced

Our chefs have also wholeheartedly embraced sustainably sourced ingredients that balance ecosystems, such as the vital chain between sea kelp, sea urchins, and catfish.

Together with gourmet plant-based dishes, greener, healthier, and more environmentally conscious cuisine is the future of food and features prominently in the menus on board.





CLOCKWISE FROM TOP: ©SCHIBSTED, ©ESPEN MILLS, ©ESPEN MILLS



MS Trollfjord's main restaurant, Flora, is inspired by Norway's herbs, berries, mushrooms, flowers, fruit, and vegetables. Come here for bountiful self-service breakfast buffets and fixed seating à la carte lunches and dinners.

Depending on what's in season, you could be tucking into dishes such as lightly smoked Arctic char, plant-based Wellington with sugar kelp confit from our own kelp farm, or flavoursome wild game enriched by grazing on berries, herbs, and flowers.



Árran is the northern Sámi word for the fire at the heart of their traditional *lavvo* tent. The *árran* is where Sámi gather to eat and share stories, which is exactly the ethos of Brasserie Árran.

Come to this self-seating restaurant for traditional dishes with a modern twist such as *bidos* (a Sámi reindeer stew), *souvas* (sliced smoked reindeer meat) with lingonberry aioli, pickled herring on rye bread with cured egg yolk, and desserts like applewood-smoked cheesecake with sea buckthorn.



Named after the fish bank of Røst in the Lofoten islands, our Arctic fine dining restaurant is an homage to the exotic banquet of food that flourishes in the sea and all along the coast.

A three-to-five course menu rotates throughout your voyage, featuring some 16 beautiful and palate-pleasing signature seasonal dishes. Our resident sommeliers are also on hand to help pair each dish with the perfect wine. Dining in Røst for all meals is included for suite guests, as well as a splendid afternoon tea each day.



The 1893 Bar sits within the two-storey panoramic lounge on the top decks of the ship. It is named after the year Hurtigruten was founded, representing over 130 years of sailing the stunning Norwegian coast.

Settle down in a comfortable chair with your choice of drinks. Four different Norwegian beers are on tap, with one of them – an organic IPA named 'Iconic' – made especially for us by Mack Brewery. Or will it be a Nordic-themed cocktail made with berries picked along the Norway's coast? Or both?

Relax and refresh

After spending your day enjoying the Norwegian coast, the cabins and suites aboard MS Trollfjord are a stylish, comfortable harbour to lay your head.

EXPEDITION SUITES

Our spacious suites are all located on the upper decks and offer you the finest sailing experience with views to match. Expect plush en-suite bathrooms, unlimited minibar use, and soft, king-size beds.

Suite guests can also take all their meals at fine-dining restaurant Røst, with a wide range of deluxe drinks included.

Owner's Suite

These top-tier suites consist of a lounge area, bedroom, and an en-suite bathroom with a bathtub. The added wow-factor is a private balcony from where you can watch the Norwegian coast go by.

Grand Suite

The second largest suite on the ship has a dedicated seating area plus a bedroom with an en-suite bathroom. Most have bay windows, a few have private balconies, and some of the en-suite bathrooms have a bathtub.

Suite

These elegant suites come with a seating area as standard, in addition to the bedroom and an en-suite bathroom with a shower. Most feature a private balcony where you can enjoy the fresh sea air.

Mini Suite

Smaller but by no means less stylish, these suites still sport a luxuriously large king-size bed to sleep and snuggle in. Most have chairs or a sofa to relax on as well.

CABINS

Varying in size, cabins can be found on every deck with en-suite bathrooms with a shower. Guests staying in cabins have full-board dining for all three daily meals, including a selection of drinks, at the main restaurant Flora, Brasserie Árran, and 1893 bar.

Arctic Superior

Pure comfort is the hallmark of these cabins. Situated on almost every deck, they all

have en-suite bathrooms with a shower and enjoy views of the coast.

Polar Outside

Our Polar Outside cabins are mostly on the lower decks. All have en-suite bathrooms with a shower. Most feature a window or small porthole for exterior views.

Polar Inside

These are similar in size to Polar Outside cabins, just without the window. Cabins may have two or more single beds, with one of the beds converting into a sofa.

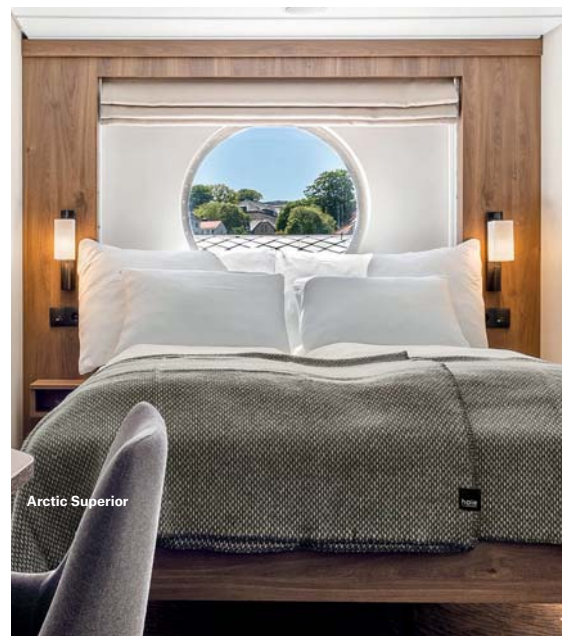




Grand Suite



Polar Outside

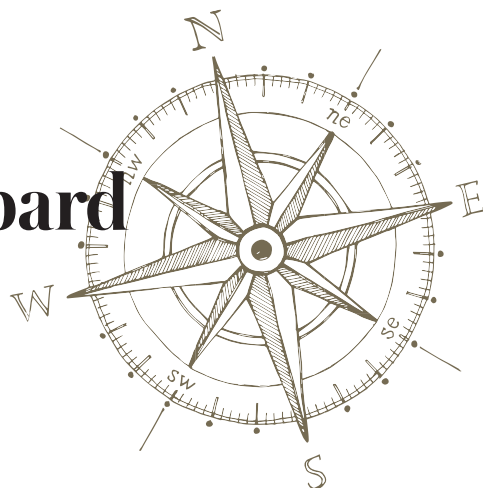


Arctic Superior



Voyages of The Svalbard Express

The Svalbard Express



Sailing in summer
and autumn

Average of
6 hours in port

30+ optional
seasonal excursions



16
DAYS

Bergen – Longyearbyen – Bergen

13 ports

30+ optional excursions

Departure dates 2024:
3, 17, 31 May; 14, 28 Jun;
12, 26 Jun; 9, 23 Aug;
6 Sep

The Svalbard Express

– full voyage

Embark on a sailing deep into the Arctic Circle to the last town before the North Pole, painted in the 24-hour light of summer's Midnight Sun.



Day 1 | Bergen

Arrive at Norway's second largest city: beautiful Bergen on the west coast. Check in to your hotel before going on a wander around the city centre. One night in a centrally located four-star hotel.

Day 2 | Bergen

Have breakfast at the hotel and spend the morning exploring Bergen at your leisure before boarding MS Trollfjord for your Svalbard Express voyage.
Depart: 2:30pm

Day 3 | Åndalsnes

This alpine village is Norway's mountaineering capital thanks to its location at the foot of beautiful mountains along Isfjord and Romsdalsfjord.

Time in port: 5.5 hours

Day 4 | Træna

An archipelago along the Helgeland coast, Træna is home to one of Norway's oldest fishing villages as well as a large population of Sea Eagles.

Time in port: 4 hours

Day 5 | Stokmarknes

This port in the Vesterålen archipelago is our birthplace. The Hurtigruten Museum features our retired ship from 1956, allowing you to literally walk through our history.

Time in port: 4.5 hours

Day 6 | Tromsø

Tromsø is the historic and modern-day jewel of the Arctic, boasting top restaurants and the world's northernmost university.

Time in port: 10 hours

Day 7 | Honningsvåg

Welcome to the gateway to North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a clifftop globe monument.

Time in port: 8 hours

Day 8 | At sea

Relax in MS Trollfjord's two-storey panorama lounge or on its large outdoor sundeck while taking in views of the isolated island of Bjørnøya in the middle of the Barents Sea.

Day 9 | Longyearbyen

Arriving at this thriving Arctic frontier town, nestled by a fjord and surrounded by lush green and brown mountains, you've reached the edge of the world.

Time in port: 6 hours

Day 10 | Ny-Ålesund

See Kongsfjord, scan for Svalbard wildlife like reindeer, walrus, and perhaps even polar bears, as we sail to Ny-Ålesund, a climate research centre in a former coal mine town.

Time in port: 4 hours

Day 11 | At sea

The ship turns south to head back to the Norwegian mainland. Enjoy lectures and activities from your Coastal Experience Team, such as photography classes and arts and crafts sessions.

Day 12 | Tromsø and Senja

Calling back at Tromsø briefly, we'll continue to the island of Senja. Its varied landscapes place it in CNN's ranking of the top ten most beautiful islands in the world.

Time in port: Tromsø: 1 hour

Senja: 3 hours

Day 13 | Svolvær

A bustling town at the heart of the breathtaking Lofoten islands, it is the ideal base for exploring more of the archipelago and surrounding coastal villages.

Time in port: 8 hours

Day 14 | Brønnøysund

This stretch of the Norwegian coast, called Helgeland, is known for the UNESCO-listed Vega archipelago and for its distinctive mountains which have inspired local tales of trolls.

Time in port: 4 hours

Day 15 | Ålesund and Urke

A quick stop at Ålesund and we head into jaw-dropping Hjørundfjord in the midst of the Sunnmøre Alps. At the heart of the fjord is the little village of Urke.

Time in port: Ålesund: 2.5 hours

Urke: 1 hour

Day 16 | Bergen

You return to Bergen in the morning, bringing back special memories of crossing the Arctic Circle and sailing to the edge of the world in Svalbard.

Arrive: 7am



MS Trollfjord at the coast of Stormolla, Nordland county, Norway

©ESPEN MILLS



Ny-Ålesund

©STEFAN DALL

Inside Cabin from only	£3,569	p.p.
Outside Cabin from only	£4,283	p.p.
Arctic Superior Cabin from only	£6,751	p.p.
Suite from only	£12,950	p.p.



Please note that the scheduled times are subject to change depending on weather conditions and other factors.

Map not to scale

The Svalbard Express

– half voyages

You have the option to just do the northbound or southbound stretch of the full voyage. Either way, you'll spend two nights in Longyearbyen with two exciting inclusive excursions.

11
DAYS

Bergen – Longyearbyen

7 ports

16 optional excursions

Sailings in 2024:
3, 17, 31 May; 14, 28 Jun;
12, 26 Jul; 9, 23 Aug;
6 Sep

Inside Cabin from only	£3,100 p.p.
Outside Cabin from only	£3,528 p.p.
Arctic Superior Cabin from only	£5,009 p.p.
Suite from only	£8,728 p.p.

The Svalbard Express – Northbound

Sail the route from Bergen, hugging the Helgeland coast and admiring the Vesterålen archipelago on your way to Svalbard via isolated Bjørnøya. Once in Longyearbyen, spend two nights experiencing life on the Arctic frontier. In Longyearbyen, you'll have two included excursions.

The first brings you out to Camp Barentz, nestled at the foot of Breinosa mountain where you'll have dinner in a cosy wooden cabin. The next day, you'll board hybrid electric catamaran MS Bard for a day's tour on the water at Billefjord.

Itinerary

Day 1 | Bergen*
Day 2 | Bergen
Day 3 | Åndalsnes
Day 4 | Træna
Day 5 | Stokmarknes
Day 6 | Tromsø
Day 7 | Honningsvåg
Day 8 | At sea
Day 9 | Longyearbyen
Day 10 | Longyearbyen*
Day 11 | Longyearbyen



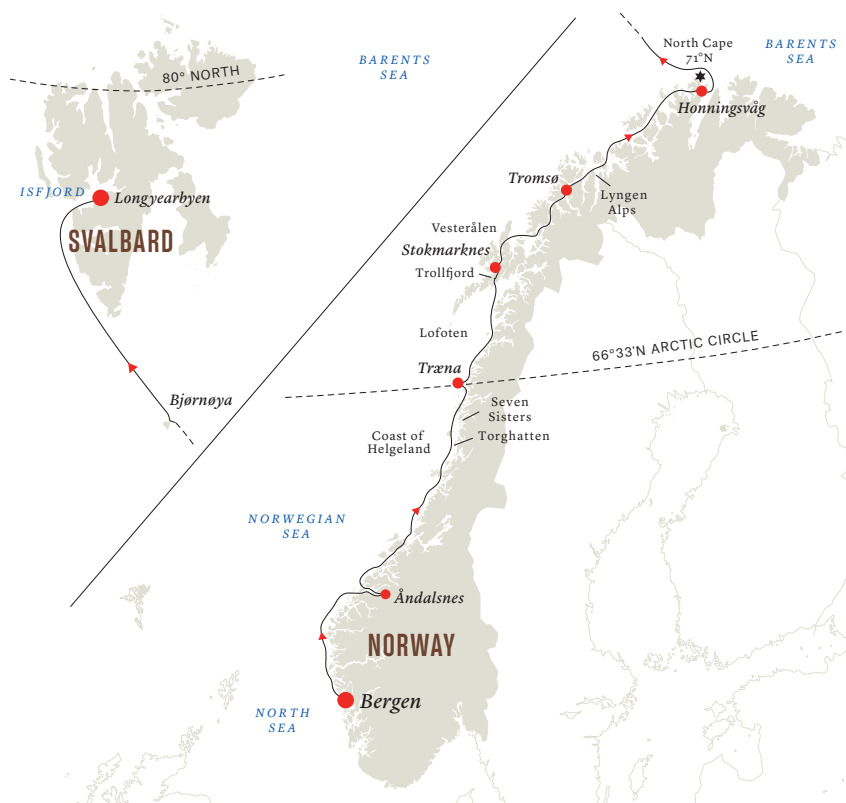
©SHUTTERSTOCK

*Please note that if the date you make your booking is less than 90 days before your chosen departure date, this day will not be included



Admiring Svalbard's scenery

©AGURTAXNE CONCELLON



For bookings and enquiries, please call COASTAL CRUISES on +44 (0) 333 405 0194



Senja

©MARCO BOTTIGELLI / GETTY IMAGES

10

DAYS

Longyearbyen – Bergen

9 ports

15 optional summer excursions

Sailings in 2024:

9, 23 May; 6, 20 Jun;
4, 18 Jul; 1, 15, 29 Aug;
12 Sep

Inside Cabin from only	£3,016 p.p.
Outside Cabin from only	£3,444 p.p.
Arctic Superior Cabin from only	£4,925 p.p.
Suite from only	£8,644 p.p.

The Svalbard Express – Southbound

Start your Svalbard Express experience in Longyearbyen. A hearty dinner at Camp Barentz on the first evening is your perfect welcome to Svalbard, with endless daylight to admire the surrounding mountains.

Your second inclusive excursion is a cruise to Billefjord and Nordenskiöld glacier aboard a silent, hybrid-electric catamaran.

From Longyearbyen, MS Trollfjord will bring you north to former coal mine now research settlement, Ny-Ålesund. It'll then be the southern leg of The Svalbard Express – full voyage, calling at Tromsø, the idyllic island of Senja, beautiful Lofoten, the Helgeland coast, and the original Ålesund down to the city of Bergen.

Itinerary

Day 1 | Longyearbyen
Day 2 | Longyearbyen
Day 3 | Longyearbyen*
Day 4 | Ny-Ålesund
Day 5 | At sea
Day 6 | Tromsø and Senja
Day 7 | Svolvær
Day 8 | Brønnøysund
Day 9 | Ålesund and Urke
Day 10 | Bergen

*Please note that if the date you make your booking is less than 90 days before your chosen departure date, this day will not be included



Catamaran to Billefjord

©THOMAS GRIESBECK



Maps not to scale

For bookings and enquiries, please call COASTAL CRUISES on +44 (0) 333 405 0194

Excursions on The Svalbard Express

Pre-book special summer experiences that will immerse you in the nature, culture, and history Norway is so famous for.

Summer fun

Travelling Norway and Svalbard in summer gives you the opportunity to enjoy excursions that make the most of the long, leisurely days of the Midnight Sun.

Why not go dog sledding on a wheeled sled or go stand-up paddleboarding on a river surrounded by mountain peaks? Laid-back, scenic bus tours will introduce you to lush valleys, dramatic mountains, stunning fjords, sandy beaches, and pretty villages.

Giving back

Through optional excursions, you're not only supporting the local community, but you're also getting a truly authentic experience. These local suppliers have a wealth of knowledge about the area, and they're passionate about sharing their expertise and unique offerings with visitors like you.

Your visits and bookings help to preserve the local culture and heritage, while also enjoying the warm hospitality and personal touch that only locals can provide. It feels great to know that your support directly benefits the people who call this beautiful place home.



Arctic Cathedral, Tromsø

©JASPER STENGER / ALAMY STOCK PHOTO

The right fit

Our diverse excursions cater not just for varied interests but also for different mobility levels, so you can choose the activity that's right for you.

Level 1	Easy	Suitable for most guests
Level 2	Moderate	Some mobility needed
Level 3	Active	Good mobility needed
Level 4	Challenging	Good mobility and fitness needed



Kayaking

©SØRAN BERTENSEN

Optional excursions

Northbound	Åndalsnes	Exclusive Early-Morning Gondola Ride
		Hairpin Bends & Soaring Mountains – Trollstigen Scenic Bus Tour
		Stand-Up Paddleboarding in Åndalsnes
	Træna	Træna Culture Walk – Poetry, Art, and Heritage
		Arctic Dip – Sauna & Swim
		Træna Island Hopping
	Stokmarknes	Best of Vesterålen Summer – A Scenic Bus Tour
		RIB Sea Eagle Safari
		The Coastal Express Heritage Tour
	Tromsø	Tromsø, The Arctic Capital – Summer
		Tromsø on Foot – The City & Its Polar History
		The Northernmost Brewery
		Viking Homestead Visit
	Honningsvåg	North Cape & King Crab Experience - Summer
		Quad Biking to North Cape
		Hiking & Birdwatching in Gjesværstappan Nature Reserve
	Longyearbyen	Svalbard Wilderness & History Experience
		Dog Sledding on Wheels
Southbound	Senja	Highlights of the North – Sommarøy & Senja by Bus
		Scenic Guided E-Bike Tour
		Scenic Wildlife Safari
	Svolvær	Reine & Lofoten Highlights
		Lofoten Scenery & Henningsvær
		Fishing in Lofoten – Summer
		Kayaking in Lofoten – Summer
	Brønnøysund	Torghatten Mountain Hike
		Legends of Torghatten & Brønnøysund by Bus – Summer
		Brønnøysund by Bike
		Sea Adventure by RIB
	Ålesund	Architecture & Breweries – Ålesund on Foot
		Mountain Peaks & Fjords – A Scenic Bus Tour



Stand-up paddleboarding

©HURTIGRUTEN



Spectacular Svalbard

©HURTIGRUTEN



Trollstigen Pass

©JAN WŁODARCZYK / ALAMY STOCK PHOTO

Voyages of The North Cape Express

Journey mainland Norway between its capital and its capes during the mesmerising Northern Lights season.

Nature runs the show

Though we always do our utmost to stick to our itinerary, the weather on the Norwegian coast sometimes has other plans.

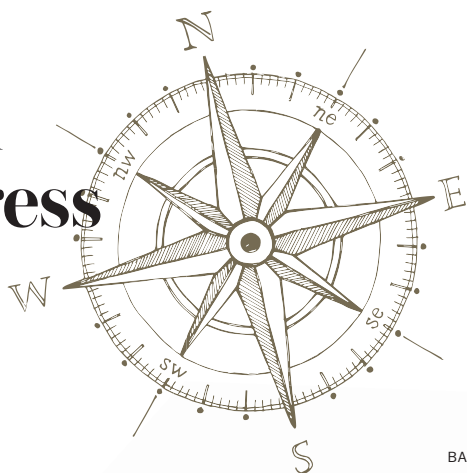
When the water is too choppy or the fog is too thick, your safety comes first, every time. That's the case even if it means we have to change our itinerary or cancel onshore excursions at the last minute.

A word on wildlife

Just like the weather, we can't control what wildlife you get to see on your voyage with us. A lot depends on the season, migration patterns, and luck.

Nature and wildlife on the Norwegian coast are unpredictable, but really, that's what makes the surprise encounters all the more special.

The North Cape Express



Sailing in **winter**

Average of
7 hours in port

30+ optional
seasonal excursions

Norway



14
DAYS

Full voyage

Bergen – Honningsvåg – Oslo
16 ports

14
DAYS

Full voyage

Oslo – Honningsvåg – Bergen
16 ports

14
DAYS

16 ports

30+ optional
seasonal excursions

Sailings in 2024:
21 Dec

Sailings in 2025:
14 Jan, 7 Feb, 3, 27 March,
20 April

Inside Cabin from only	£2,343	p.p.
Outside Cabin from only	£2,802	p.p.
Arctic Superior Cabin from only	£4,393	p.p.
Suite from only	£8,776	p.p.

Day 1 | Bergen

Arrive in Norway's second largest city: beautiful Bergen on the west coast. Check in to your hotel before going on a wander around the city centre. One night in a centrally located four-star hotel.

Day 2 | Bergen

Have breakfast at the hotel and spend the morning exploring Bergen at your leisure before boarding MS Trollfjord for your North Cape Express voyage.
Depart: 2:30pm

Day 3 | Molde

'The City of Roses' offers panoramic views of 222 snowy mountain peaks and access to Romsdal and the iconic Atlantic Road, made famous by Hollywood movies.
Time in port: 7 hours

Day 4 | Rørvik

Part of the Vikna archipelago, a chain of some 6,000 islands, Rørvik has a long fishing history, which is well documented across its interesting museums.
Time in port: 7 hours

Day 5 | Lødingen

This village featured on our historic routes. Here you can join optional excursions to learn more about Sámi culture and

The North Cape Express – full voyage

(Bergen – Honningsvåg – Oslo)

Journey Norway's coast between its capital and its capes up to the northernmost point in Europe and the realm of the magical Northern Lights.



customs or fish with a local.
Time in port: 4 hours

Day 6 | Alta

Famous for its iconic Northern Lights Cathedral, Alta frequently enjoys clear skies, making it the perfect place for viewing the aurora borealis should they appear.
Time in port: 7 hours

Day 7 | Honningsvåg

Welcome to the gateway to the North Cape. At 71°N, it is the famed northernmost point of the European continent, marked by a clifftop globe monument.
Time in port: 10 hours

Day 8 | Tromsø

You'll have all day to get to know Tromsø, the historic and

modern-day city of the Arctic. It boasts impressive architecture, top restaurants, and a variety of optional excursions.
Time in port: 13 hours

Day 9 | Stokmarknes and Svolvær

Stokmarknes in the Vesterålen archipelago is where we were founded in 1893, while Svolvær is the beating heart of the spectacularly beautiful Lofoten islands.
Time in port:
Stokmarknes 3.5 hours
Svolvær: 3 hours

Day 10 | Brønnøysund

This small town sits on the Helgeland coast, giving our guests access to the UNESCO-listed Vega archipelago and to

Torghatten mountain with its distinct hole in its centre.
Time in port: 5 hours

Day 11 | Ålesund

Characterised by charming Art Nouveau architecture, this beautiful town is home to the Atlanterhavsparken aquarium and Mount Aksla.
Time in port: 4 hours

Day 12 | Haugesund and Hardangerfjord

Before spending a few hours exploring Viking history in Haugesund, enjoy scenic cruising of orchard-lined Hardangerfjord, second longest fjord in Norway.
Time in port: Haugesund: 2 hours



Day 13 | Farsund and Kristiansand

Lindenæs Lighthouse near Kristiansand marks Norway's southernmost point while Lista Lighthouse near Farsund sits at the end of a picturesque sandy beach.

Time in port: Farsund: 3 hours

Kristiansand: 4 hours

Day 14 | Oslo

You arrive in Oslo in the morning, bringing back special memories of crossing the Arctic Circle up to the North Cape and hopefully seeing Norway's Northern Lights.

14

DAYS

16 ports

30+ optional
seasonal excursions

Sailings in 2024:
9 December

Sailings in 2025:
2, 26 January, 19 February,
15 March, 8 April

Inside Cabin from only	£2,418	p.p.
Outside Cabin from only	£2,893	p.p.
Arctic Superior Cabin from only	£4,539	p.p.
Suite from only	£9,073	p.p.

The North Cape Express – full voyage (Oslo – Honningsvåg – Bergen)

Itinerary

Day 1 | Oslo
Day 2 | Oslo
Day 3 | Kristiansand and Farsund
Day 4 | Haugesund and Hardangerfjord
Day 5 | Ålesund
Day 6 | Brønnøysund
Day 7 | Svolvær and Stokmarknes
Day 8 | Tromsø
Day 9 | Honningsvåg
Day 10 | Alta
Day 11 | Lødingen
Day 12 | Rørvik
Day 13 | Molde
Day 14 | Bergen



Northern Lights Promise

Sail the Norwegian coast with us on **The Coastal Express** or **The North Cape Express** during the auroral season between 26 September and 31 March on a voyage of 11 days or more.

If the Northern Lights don't occur within sight of your ship during your voyage, we'll give you a 6-day Classic Voyage South or 7-day Classic Voyage North on The Coastal Express **free of charge**.*

*Terms and conditions apply.
Please visit our website for more details.

For bookings and enquiries, please call COASTAL CRUISES on +44 (0) 333 405 0194

Excursions on The North Cape Express

Specially selected for The North Cape Express, these unique experiences across autumn, winter, and spring showcase the best of the Norwegian coast.

Seasonal escapades

Given The North Cape Express sails over three seasons, there are a range of excursions to suit the weather in each, not to mention catering to diverse interests from WWII tours and Viking heritage through to beer tasting and whale watching.

Depending on when you choose to travel, you can dog sled in winter or dog sled on wheels in autumn and spring. Try your hand at fishing with a local fisherman in the waters of Lødingen or take to ice-fishing at a frozen lake in winter at North Cape.

Closer connections

The North Cape Express voyages nurture relationships both old and new as we travel to communities along the glorious Norwegian coast. Choosing local excursion providers to further explore each stop creates sustainable tourism and a circular economy that invests in local livelihoods and people.

For example, the port stop Lødingen gives us the opportunity to foster a new partnership with a welcoming Sámi family. Being able to visit them in their home grants our guests a glimpse into their lives and their unique customs that have been passed down through the ages.



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The right fit

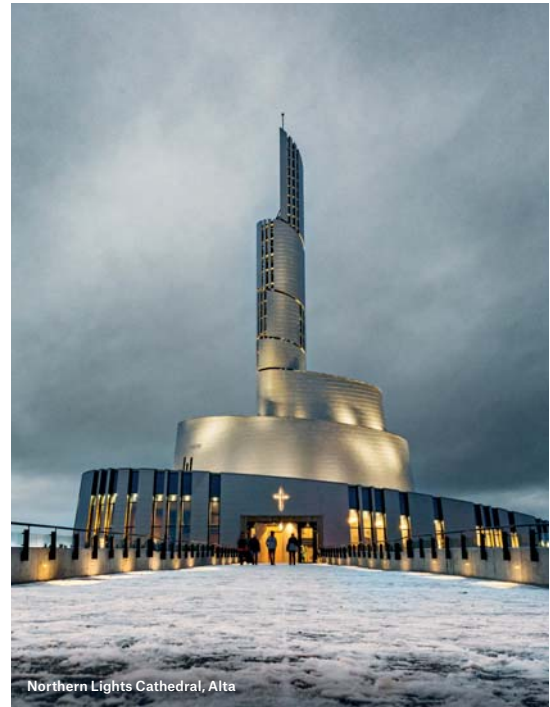
Our diverse excursions cater not just for varied interests but also for different mobility levels, so you can choose the activity that's right for you.

Level 1	Easy	Suitable for most guests
Level 2	Moderate	Some mobility needed
Level 3	Active	Good mobility needed
Level 4	Challenging	Good mobility and fitness needed

Optional excursions

Northbound or Southbound	Molde	The Atlantic Road – A Scenic Bus Tour from Molde
	Rørvik	Time Travel Through the Coastal Town of Rørvik
		Sámi Handicrafts, Food, and Culture
	Lødingen	Steamship Wharf and the History of The Coastal Express
		Fishing with a Local
	Alta	Visit the Magical Igloo Hotel in Alta
		Dog Sledding on Wheels in Alta
		Dog Sledding in Alta
		UNESCO Rock Art & Northern Lights Cathedral
	Honningsvåg	North Cape & King Crab Experience – Winter
		Quad Biking to North Cape
		Culture Walk, Beer Tasting, and Local Show at 71°N
		Snowmobiling to North Cape
	Tromsø	Arctic Ice Fishing
		Tromsø, The Arctic Capital - Winter
		Dog Sledding in a Winter Wonderland
		The Bucket List – Dog Sledding, Ice Domes, and Reindeer
		Whale Watching in Arctic Silence
Northbound or Southbound	Stokmarknes	Meet the Locals of Sommarøy
		The Northernmost Brewery
		Best of Vesterålen Winter – History, Arts, and Culture Tour
		The Coastal Express Heritage Tour
	Svolvær	Fishing in Lofoten – Winter
		Kayaking in Lofoten – Winter
	Brønnøysund	Lofoten Winter – Art, History, Aquarium, and Henningsvær
		Legends of Torghatten & Brønnøysund by Bus – Winter
	Ålesund	A Winter's Walk and Mini-Concert in Brønnøysund
		Architecture & Breweries – Ålesund on Foot
	Haugesund	Saga Islands Bus Tour to Alnes – Winter
		Haugesund Viking Tour by Bus
		Haugesund Art Walk with a Local Artist
		E-Bike the Coast of Haugesund
	Kristiansand & Farsund	Viking Experience by RIB
		Highlights of the South Coast & South Cape
		Farsund Town Walk
		Kristiansand WWII History Tour
		Norwegian Christmas at Skraastad Farm

Excursions are subject to change.



For bookings and enquiries, please call COASTAL CRUISES on +44 (0) 333 405 0194

What's included

Sailing The Svalbard Express or The North Cape Express
on MS Trollfjord comes with a long list of inclusive
benefits and upgrades.



For guests in cabins

Enjoy an impressive range of included benefits when you choose from our selection of comfortable options: Polar Inside, Polar Outside, and Arctic Superior cabins.

Accommodation

- Choice of cabin type
- Choice of cabin location ^{FULL VOYAGES ONLY}
- Accommodation in a comfortable cabin with ensuite bathroom

Food and drink

- Full board all-day dining in main restaurant Flora and Brasserie Árran
- Unlimited selected drinks in Flora, Brasserie Árran, and 1893 Bar during opening hours
- Unlimited tea and coffee
- Afternoon snack in the bar
- Food tastings

Life on board

- Complimentary Wi-Fi
- Multi-lingual Coastal Experience Team
- Daily themed lectures, photography guidance, arts and crafts sessions
- Access to the fitness room and sauna
- Movie nights, music entertainment, and library access
- Selection of equipment for outdoor activities off ship

Upgrade your voyage with:

- + Full board all-day fine dining in à la carte restaurant Røst
- + Unlimited selected drinks in Røst during opening hours with an upgraded wine selection
- + Unlimited cocktails in the bar during opening hours
- + Afternoon tea with sparkling wine at Røst
- + Hurtigruten clothing package, including shell jacket, wool sweater, wool hat
- + Camera equipment and binoculars rental
- + Wide range of optional seasonal excursions and guided hikes

For guests in suites

For the absolute best in onboard comfort, cuisine, and service, in beautifully appointed rooms, the suite experience is the choice for you.

Accommodation

- Choice of suite type
- Choice of suite location ^{FULL VOYAGES ONLY}
- Fast track, priority check-in
- Accommodation in a stylish, spacious suite with ensuite bathroom
- Unlimited use of your suite's minibar
- King-size beds
- Daily turndown service
- Hurtigruten clothing package including shell jacket, wool sweater, wool hat ^{FULL VOYAGES ONLY}

Food and drink

- Choice of dining times during restaurant opening hours
- Full board all-day dining in main restaurant Flora and Brasserie Árran
- Full board all-day dining in fine dining à la carte restaurant Røst
- Afternoon tea with sparkling wine in Røst
- Exclusive dinner with the ship's senior officers
- Unlimited selected drinks at Flora, Brasserie Árran, and 1893 Bar during opening hours
- Unlimited selected drinks at Røst during opening hours
- Unlimited cocktails in the bar during opening hours
- Unlimited tea and coffee
- Food tastings

Life on board

- Complimentary Wi-Fi
- Multi-lingual Coastal Experience Team
- Access to the fitness room and sauna
- Daily themed lectures, photography guidance, arts and crafts sessions
- Movie nights, music entertainment, library access
- Selection of equipment for outdoor activities off ship
- Visit to the bridge – at the Captain's discretion
- Complimentary use of binoculars
- Two seasonal excursions of your choice ^{FULL VOYAGES ONLY}

Upgrade your voyage with:

- + Camera equipment rental
- + Wide range of optional seasonal excursions and guided hikes

MS Trollfjord

Flagship of The Svalbard Express and The North Cape Express, MS Trollfjord takes its name from a small but spectacular fjord in the Vesterålen archipelago.

For relaxing:

- Panoramic sauna on the top deck
- Double-storey observation lounge on the upper decks
- Large outdoor sundeck with comfortable furniture
- Stylish 1893 Bar with a wide range of beverages
- Library with a selection of books and brochures
- Onboard shop with high-quality products and souvenirs
- Wi-Fi throughout the ship

For being active:

- Panoramic fitness room on the top deck
- Activities and lectures run by the Coastal Experience Team
- Photography area with camera equipment available for rent

For enjoying food:

- Main restaurant Flora for all three daily meals
- All-day dining brasserie Brasserie Árran
- À la carte Arctic fine dining restaurant Røst
- A series of food tastings throughout the ship



MS Trollfjord

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Polar Inside



Arctic Superior



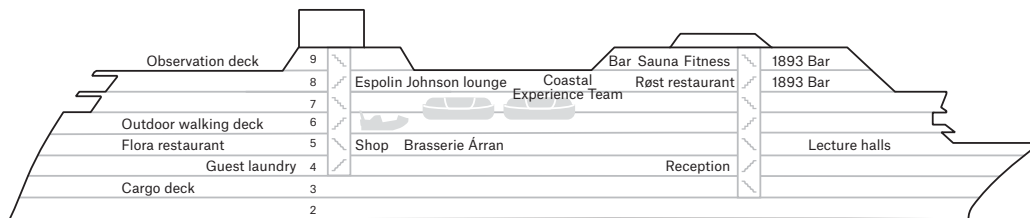
Grand Suite

ALL REMAINING IMAGES ©ESPEN MILLS

YEAR BUILT: 2002	GROSS TONNAGE: 16,140
REFURBISHED: 2023	LENGTH: 135.75 M
SHIPYARD: FOSEN MEK. VERK., NORWAY	BEAM: 21.5 M
PASSENGER CAPACITY: 500	SPEED: 15 KNOTS

CATEGORY		DECK	SIZE (m ²)	DESCRIPTION
EXPEDITION SUITES	MX	Owner's suite	8	43-45 m ² Two-room suite, king-size bed, bathtub, seating area, dining table, TV, kettle, minibar, private balcony.
	MG	Grand suite	7, 8	25-35 m ² One-room suite, king-size bed, seating area, TV, kettle, minibar, some with bathtub, bay window or private balcony.
	M	Suite	7	23-24 m ² One-room suite, king-size bed, TV, kettle, minibar and private balcony.
	Q	Mini suite	6, 7	16-24 m ² One-room suite, king-size bed, seating area, TV, kettle, minibar.
ARCTIC SUPERIOR	QJ	Outside cabin	6, 7	16-17 m ² With limited/no view, double bed, seating area, TV, kettle, minibar.
	YA	Outside cabin	6	16 m ² Three single beds, one is an upper berth, table, TV, kettle, minibar. Adapted for guests with limited mobility.
	U	Outside cabin	4, 7, 8	10-14 m ² Most with double bed. Some with twin beds, one of which converts into a sofa. Some cabins with table, kettle, minibar.
	P	Outside cabin	6	10-11 m ² Double bed, kettle, minibar.
POLAR OUTSIDE	O	Outside cabin	4, 6	10-11 m ² Two single beds, one of which converts into a sofa. Some with double bed.
	N	Outside cabin	4	10-11 m ² Two single beds, one of which converts into a sofa or upper and lower berths.
	L	Outside cabin	4	10-11 m ² Two single beds, one of which converts into a sofa, some with upper and lower berths. Some portholes have a limited view.
	J	Outside cabin	6, 7	11-12 m ² Three single beds, one converts into a sofa and one is an upper berth. Windows with limited or no view.
POLAR INSIDE	K	Inside cabin	6, 7	9-11 m ² Twin beds, one of which converts into a sofa or upper and lower berths.
	I	Inside cabin	4	9-11 m ² Twin beds, one of which converts into a sofa or upper and lower berths.

All information is subject to change.



Deck



Terms and Conditions

1. YOUR CONTRACT

These Booking Terms and Conditions together with our privacy policy, the information contained in your brochure and any other written information that we brought to your attention before we confirmed your booking, form the basis of your contract with Hurtigruten Ltd whose registered office is at 5 Merchant Square, London, W2 1AY (Company No: 02865967), a company wholly owned by Hurtigruten Global Sales AS.

When you book an air package holiday or sailing with us the contract between us will exist as soon as you or your travel agent asks us to confirm your booking. We then become responsible to provide you with the voyage arrangements or air package holiday you have booked and you become responsible to pay for them, in each case subject to these terms and conditions. You will also become responsible to pay for any additional arrangements made by us on your behalf including International Flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

When you make a booking you guarantee you have the authority to accept and do accept on behalf of your party the terms of these booking conditions and accept responsibility for making all payments to us for all members of the party.

Furthermore, you consent to our use of your personal data in accordance with our Privacy Policy and you are authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable, special categories of data (such as information on health conditions or disabilities and dietary requirements). We are unable to accept provisional or conditional bookings. We will send all documents and other information to you and you will be responsible for ensuring that all other members of the party are kept fully informed.

For Security reasons all adult passengers are required to provide contact information, including phone number and email. We will not issue travel documents before we have received this information.

A confirmation invoice which you should check as soon as you receive it will be sent on receipt of your deposit. If you wish to change or cancel any arrangements later you may have to pay an amendment or cancellation charge and additional costs (see clauses 6 and 7 below) which may be as much as the whole of the original price of your arrangements. Only one invoice and one set of documents will be issued. No verbal amendments may be made by either party to these written booking conditions; any change must be in writing signed by the Chief Executive of Hurtigruten Global Sales AS.

If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately.

If you book your holiday through a

travel agent all communication must be through that agent. Please quote your booking reference number in all communications.

You are responsible for complying with any visa or other entry requirements for you or any of your party who are not full European Union Passport Holders.

2. YOUR FINANCIAL PROTECTION

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by way of a bond held in favour of the Civil Aviation Authority (www.caa.co.uk; 45-59 Kingsway, London WC2B 6TE) under ATOL number 3584.

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at www.atol.org.uk. The price of our flight inclusive Arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

We provide financial security for holidays not including flights by way of a bond held with ABTA (www.abta.com; 30 Park Street, London SE1 9EQ).

If you book Arrangements other than an ATOL protected flight or Package from us, your monies will not be financially protected. Please ask us for further details.

3. PAYMENT

Once you have asked us to confirm your booking the total price of the arrangements you have booked is due and is payable as follows:

(i) If you book more than 90 days before your scheduled departure date, a non-refundable deposit of 25% is due. The balance is due 90 days before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 7 to 14 days prior to departure.

(ii) If you book less than 90 days before your scheduled departure date the full price is payable when you book.

Our preferred method of deposit payment is by bank debit card or credit card. Balance payment may be made by cash, bank debit card, credit card or cheque (providing there is time to clear it to meet the payment schedule shown above – you should allow 5 working days for clearance from the time we receive it).

Bookings made within 90 days of departure require full payment at the time of booking and no refund is made if cancelled.

Your booking may be cancelled if we do not receive payment by the due date (we will not normally send reminders) and cancellation charges as set out under 'If You Cancel' (see below) will be payable by you.

4. FITNESS TO TRAVEL ON THE SHIP, PREGNANCY, DISABILITY OR REDUCED MOBILITY, MEDICAL/ MOBILITY EQUIPMENT

In order to ensure that the Carrier is able to carry passengers safely and in accordance with applicable safety requirements established by international, EU or national law or in order to meet safety requirements established by competent authorities including the ships flag state every Passenger warrants that he/she is fit to travel by sea and that his/her conduct or condition will not impair the safety of the ship or inconvenience the other passengers. Information on the trip's/ holiday's general suitability for persons with reduced mobility is provided in the sales and marketing material for the trip/holiday and specific information is available upon request.

We reserve the right to require any Passenger to produce medical evidence of fitness to travel in order to assess whether that Passenger can be carried safely in accordance with applicable international, EU or national law. If we consider it necessary, we are entitled to administer a health questionnaire prior to boarding.

If it appears to us, the Master or the Company's nominated medical representative that a Passenger is for any reason unfit to travel, likely to endanger safety, or likely to be refused permission to land at any port, or likely to render the Carrier liable for Passenger maintenance, support or repatriation, then the Carrier or the Master shall have the right to take any of the following courses:

(i) Refuse to embark the Passenger at any port;

(ii) Disembark the Passenger at any port;

(iii) Transfer the Passenger to another berth or cabin;

(iv) If the Company's nominated medical representative considers it advisable, to place or confine him/her or to transfer the Passenger to a health facility at any port, at the Passenger's expense;

(v) To administer first aid and administer any drug, medicine or other substance or to admit and/or confine the Passenger to a hospital or other similar institution at any port provided that the ship's nominated medical representative and/or Master considers that any such steps are necessary.

Where a Passenger is refused embarkation as a result of safety and/ or fitness to travel, neither we nor the carrier shall be liable for any loss or expense occasioned to the passenger thereby, nor shall the passenger be entitled to any compensation from the Carrier.

Passengers who need assistance and/ or have special requests or need special facilities or equipment with regard to accommodation, seating or services required or need to bring medical equipment must notify us at the time of booking. If there are any particular conditions, disabled or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by the passenger and at the passenger's expense. Those passengers confined to wheelchairs must furnish their own standard size foldable wheelchairs but needn't be accompanied by a travelling companion. Unless we and or the Carrier agree otherwise and in writing Passengers are limited to bringing 2 items of such mobility or medical equipment on board per cabin with a total value not exceeding £2,200. All equipment must be capable of being carried safely and must be declared before the sailing. The Carrier may decline to carry such equipment where it is not safe to do so or where it has not been notified in time to enable a risk assessment to be carried out.

Pregnant women are welcome onboard our cruises, however, we recommend seeking medical advice prior to travel at any stage of the pregnancy. For the sake of the mother and baby, a medical certificate may also be needed at certain stages of the pregnancy.

Up to 4 weeks before the due date: A medical certificate is not needed. Between 2-4 weeks before the due date: A medical certificate is needed to travel with us.

Less than 2 weeks before the due date: For the sake of the mother-to-be and the baby, pregnant mothers are not permitted to travel with us less than 2 weeks before the due date.

5. A - PRICES

All Voyage prices shown in this brochure are in pounds sterling and are per person based on full occupancy of the cabin accommodation unless otherwise stated.

Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited.

We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. You will be advised of the current price of the voyage or air package holiday you wish to book before your contract is confirmed. The

price of your confirmed holidays is subject at all times to variations in:

- (i) the price of transportation resulting from the cost of fuel or other power sources;
- (ii) the level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or

(iii) the exchange rates relevant to your package.

You will be charged for the amount of any increase in accordance with this clause and, where this is necessary, we will notify you of the relevant adjustments by issuing a new invoice. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any amendment charges and/or additional services or travel arrangements), you will have the option of accepting the price increase and paying the requested amount, accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or canceling and receiving a full refund of all monies paid to us, except for any amendment charges and/or additional services or travel arrangements not forming part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date on your new invoice. As Hurtigruten is a member of ABTA, Hurtigruten will absorb an amount equal to 2% of the holiday cost before passing on any surcharge.

Should the price of your voyage or air package holiday go down due to changes above then any refund due will be paid to you, less an administration fee of £50 per person

Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual or other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

5. B - VOYAGE AND AIR PACKAGE HOLIDAY

Prices Do Not Include:

- Travel Insurance
- Luggage Handling
- International Flights except where included in the Air Package Holiday Price
- Optional Excursions
- Gratuities

Optional Excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your voyage or air package holiday arrangements provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with Hurtigruten. We are not responsible for the provision of your excursion or

activity or for anything that happens during the course of its provision by the supplier.

6. IF YOU CHANGE OR TRANSFER YOUR BOOKING

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £50 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made. For example, the transfer within 60 days of departure of arrangements involving a scheduled flight will mean the cancellation and re-booking of this flight and a significant additional charge.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size e.g. this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Any increase in price caused by changes you have requested is not a cancellation charge even though it may arise because a member of your party has cancelled. Any change by you to your confirmed arrangements after departure is in all cases subject to availability and any relevant costs.

Transfer of Booking: If any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- that person is introduced by you and satisfies all the conditions applicable to the Arrangements;
- we are notified no less than 7 days before departure;
- you pay any outstanding balance payment, an administration fee of £60 per person as well as any additional fees, charges or other costs arising from the transfer; and
- the transferee agrees to these booking conditions and all other requirements applicable to the holiday booking.

You and the transferee remain jointly and severally liable for payment of all sums.

If you are unable to find a replacement, cancellation charges as set out will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

7. IF YOU CANCEL BEFORE DEPARTURE

You, or any member of your party, may cancel your travel arrangements at any time. Written confirmation from the person who made the booking or your travel agent must be received by us via email or our offices. For postal cancellations, we recommend recorded delivery. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to

pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time - see 'Payment' section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

NORWEGIAN COASTAL VOYAGES: When the cancellation letter is received by us before departure	Charges as a % of the total holiday cost (excl. insurance premiums)
- 90 or more days	25%
- 60-89 days	40%
- 28-59 days	70%
- 14-27 days	90%
- Less than 14 days	100%

If you have to cancel for a reason covered by your travel insurance you may be able to reclaim the cancellation charges, less applicable excess. Insurance premiums are not refundable.

8. IF YOU CANCEL DUE TO FORCE MAJEURE

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of unavoidable and extraordinary circumstances occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation. Please see clause 10 for more information on Force Majeure.

9. IF WE CHANGE OR CANCEL YOUR BOOKING

We reserve the right to change any of the details, and correct any errors in this brochure or invoices at any time. If changes are made before you have made your booking we will advise you before we confirm your arrangements.

We reserve the right in any circumstances to cancel your travel arrangements (for example if a minimum number of participants for a particular travel arrangements not reached, we may have to cancel it) and to change airline, aircraft types, vessels and itineraries without liability for any subsequent loss. Even after we have confirmed your booking we may have to cancel or make alterations to your booking but we will not cancel your travel arrangements less than 60 days before your departure except for reasons of force majeure or failure by you to pay the final balance in full. Most alterations will be minor and while we will do our best to notify you or your travel agent of any changes as soon as reasonably possible if there is time before your departure, we will have no other liability to you.

Occasionally we may have to make a significant change to your confirmed arrangements. If we have to make a Significant Change we will notify you as soon as possible and you may either:

- a) accept the Significant Change and the contract between us will then be varied to incorporate the change; or
- b) take alternative arrangements altogether (subject to availability). If

the alternative arrangements selected are a lower price than those originally confirmed the difference will (if already paid) be refunded to you; or

c) withdraw from the booking completely in which case we will, as soon as possible, refund all money paid to us.

You must inform us of your decision as soon as reasonably possible and not later than 7 days of being informed of the alteration. If you choose (a) or (b) above, you will receive as compensation a credit towards the cost of your arrangements, or any alternative selected, as per the amount shown in Scale A below. If you choose (c) we will pay you compensation shown in Scale B below. In all cases we will have no liability for any other or greater compensation or for expenses or losses incurred.

Period before departure date notification given by us. Credit/ Compensation per fare-paying passenger (excluding infants)*

	Scale A	Scale B
0-7 days	£50	£25
8-14 days	£40	£20
15-28 days	£30	£15
29-42 days	£20	£10
43-59 days	£10	£5
More than 60 days		Nil

*The compensation shown above applies to full fare paying adults only. Children or others travelling at concessionary rates will receive compensation pro rata based on the concessionary price against the full adult price as shown on the confirmation.

IMPORTANT NOTE: We will not pay you compensation in the following circumstances:

- where we make a change that is not a Significant Change;
- where we make a Significant Change or cancel your arrangements more than 60 days before departure;
- where we have to cancel your arrangements as a result of your failure to make full payment on time;
- where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- where we are forced to cancel or change your arrangements due to Force Majeure (see clause 10).

Please note: where arrangements with a higher price than the original arrangements are offered by us and accepted by you, the difference in price will be deducted from any compensation payable. In no case will we pay compensation if the arrangements offered by us and accepted by you are of a higher price than those originally booked by you and in the same location where no additional payment is made by you.

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will make alternative arrangements for you at no extra charge and, if appropriate in all the circumstances, will pay you reasonable compensation.

A flight or ship delay does not constitute a change to holiday arrangements.

Terms and Conditions

10. FORCE MAJEURE

Except where otherwise expressly stated in these Booking Conditions we are unable to accept liability or pay compensation where the performance or prompt performance of our contractual obligation is prevented or affected by reason of circumstances amounting to 'force majeure' i.e. any event which we or the supplier(s) of the service(s) could not, even with due care foresee or avoid. Such events may include, but are not limited to, war, threat of war or civil commotions, riots, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather, fire, flood, drought, government action, airport and port regulations and closures, technical transportation problems, maintenance to vessels, scheduling of transport and similar events outside our control.

11. COMPLAINT PROCEDURE

If there is a problem during your holiday, you must report it on board immediately or to the relevant airline, ground handler, hotelier or other supplier, so that prompt efforts can be made to resolve the problem. In the unlikely event that a problem cannot be resolved at the time and you wish to complain, you must send us full written details within 28 days of your return.

Failure to take either or both of these steps will prejudice our ability to resolve your problem and / or investigate it fully. In consequence, any right to compensation you may have will be extinguished or, at the very least, substantially reduced.

Where the port of embarkation for your sailing is in the EU then any complaints relating to EU Regulation 1177/2010 on Passenger Rights when travelling by Sea and Inland waterways must be made to us in writing no later than 2 months after return from travel or the date on which the service complained of was performed. We will provide a final reply within 2 months. You must supply full details to enable us to deal with your complaint.

Please note that we offer an Alternative Dispute Resolution service through our ABTA membership. Please see clause 12 for further details. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of registering your complaint with us; it will not determine how your complaint should be resolved.

12. ABTA

We are a Member of ABTA, membership number V7545. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

13. OUR LIABILITY TO YOU

(i) We will accept responsibility for those arrangements we agree to provide or arrange for you as an 'organiser' under the Package Travel, Package Holidays and Package Tours Regulations 1992 and the EU Directive

2015/2302 on Package Travel (and subsequent UK regulations) as set out below. Subject to these booking conditions, if we or our suppliers perform or arrange your contracted holiday arrangements negligently, taking into consideration all relevant factors, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(ii) Where death and or personal injury and or loss of or damage to property occurs during carriage by air or by sea then liability and the extent of damages recoverable will be dealt with by International Conventions as set out in paragraphs (v) and (vi) and not otherwise.

(iii) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned if we are found liable to you on any basis the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 13 (vi) below.

(iv) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention or regulation which applies to the travel arrangements or hotel stay in question. (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 889/2002 for national and international travel by air, the Athens convention for international travel by sea).

Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request. We do not have any liability to you by virtue of the Regulation 261/2004 which applies solely to the operating carrier. Any liability we may

have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier; any sums you receive from the carrier will be deducted from any amount due from ourselves.

(v) Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 ("The Athens Convention") and where applicable from 1 January 2013 EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents ("EU Regulation 392/2009). For the purposes of the Athens Convention and EU Regulation 392/2009 we are the Contracting Carrier.

The Athens Convention and EU Regulation 392/2009 limit the Carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given by us and/or the performing Carrier.

a) in the case of apparent damage, before or at the time of disembarkation or redelivery; or

b) in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the Carrier are limited up to the Athens Convention limit of 833 SDRs or 2250 SDRs if EU Regulation 392/2009 applies. Limits shall be reduced in proportion to any contributory negligence by the Client and by the maximum deductible specified in Article 8(4) of the Athens Convention or EU Regulation 392/2009.

In so far as we may be liable to a Client in respect of claims arising out of carriage by sea, we shall be entitled to all the rights, defences, immunities and limitations available, respectively, to the actual carrier and under the relevant Conventions and nothing in these Booking Conditions shall be deemed as a surrender thereof. To the extent that any provision in these Booking Conditions is made null and void by the Athens Convention or EU Regulation 392/2009 or any legislation compulsorily applicable or is otherwise unenforceable, it shall be void to that extent but not further.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or 300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs. We are not liable for valuables, monies or other securities including jewellery and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes on board a Vessel is not a deposit with the ship or with the company under the Athens Convention

or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

(vi) Where there is any loss of or damage to property including luggage which is not covered by any international convention and where liability is not limited by reference to any enactment, terms of conditions, then any legal liability that we may have for any such losses or damage will not exceed £500 per guest.

(vii) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 11 above. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

(viii) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(ix) We will not accept responsibility for services or facilities which do not form part of our agreement or where they are not advertised in our brochure. For example any excursion you book whilst away, or any service or facility which your hotel or any other supplier agrees to provide for you.

14. YOUR RESPONSIBILITIES AND INDEMNITY

When you book arrangements with us you accept responsibility for the proper conduct of yourself and your party. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, or cause delay or diversion to any flight or other means of transportation, you agree to fully indemnify us against any claim (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or on board. There will be no liability on our part, or that of any supplier, for any refund, compensation, or costs thus incurred. Additionally, we will have the right to recover full costs resulting from the incident from the passenger.

At any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorized personnel, might be excluded from landing at further destinations by local authorities or who may be suffering from any contagious or infectious disease, or whose presence may be detrimental to the wellbeing of passengers or crew. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel

on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

Your specific passport and visa and health requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept responsibility if you cannot travel because you have not complied with the latest requirements. If you have made independent travel arrangements you accept responsibility for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

We reserve the right to substitute another vessel for the scheduled vessel whether or not owned or operated by Hurtigruten. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

15. INSURANCE

It is a condition of the contract with us that every member of the booking has travel insurance in force for the entire duration of the booking, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurer, together with their 24-hour emergency number when you book or as soon as possible.

16. TIMINGS, DELAYS & OTHER TRAVEL INFORMATION

Timings are estimates only and cannot be guaranteed, even if shown on tickets. They may be changed due to regulatory authority requirements, weather conditions, maintenance or

technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay.

Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel Regulations 1992 and the EU Directive 2015/2302 on Package Travel (and subsequent UK regulations), offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

Please note the existence of a "Community list" (available for inspection at https://ec.europa.eu/transport/modes/air/safety/air-ban_en) detailing air carriers that are subject to an operating ban with the EU Community.

17. PROMPT ASSISTANCE

If the contract we have with you is not performed or is improperly performed as a result of failures attributable to you or a third party unconnected with the provision of the arrangements, or as a result of failures due to unusual and extraordinary circumstances, and you suffer an injury or other material loss, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and with distance communications and finding alternative travel arrangements.

Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors,

this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

18. VALIDITY OF TERMS AND CONDITIONS

These terms and conditions are valid from September 2023 and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this website features photography and descriptions of local wildlife, there is no guarantee of sightings.

19. LAW AND JURISDICTION

Your contract shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

20. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities, or dietary/religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.) Please note

that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

Please see our privacy policy for further information:
www.hurtigruten.co.uk/practical-information/terms-and-conditions

Date: September 2023

NORTHERN LIGHTS PROMISE TERMS AND CONDITIONS

A Northern Lights Occurrence is defined as a sighting from the ship which is recorded by the ship's deck officers and which is announced to passengers on board. An occurrence can last anything from a few minutes to a matter of hours, and the ship's decision as to whether the Northern Lights occurred is final. We hope that you will experience seeing the Northern Lights whilst on your Classic Roundtrip Voyage, Voyage of Discovery or North Cape Express, although we cannot be held responsible if you don't. We do, however, promise that in the event of there being no Northern Lights Occurrence as defined above on these voyages, we will invite you back to cruise with us once more, subject to the Terms and Conditions below.

Subject to the following 'Terms and Conditions' You will be able to take the 7-day Classic Voyage North or the 6-day Classic Voyage South, departing the subsequent sailing season from 1 October to 31 March in an unspecified inside cabin with twin beds on a full board basis (you may upgrade to another grade of cabin subject to additional costs and availability). The offer cruise must be booked within 28 days from your return date. A choice of departure dates will be given, and the offer only apply once. 'Exclusions': Offer excludes flights, transfers, all onboard expenses, excursions, luggage handling. Offer does not apply to re-scheduled or cancelled cruises (including cruises where more than 50% of the sailing has been cancelled). Bookings are non-transferable, non-changeable, have no cash value and no refund can be claimed.

Hurtigruten reserves the right to withdraw or amended the offer at any time. Please check at the time of booking as to current status of offer.

The air holidays in this brochure are **ATOL** protected by the Civil Aviation Authority. Our ATOL number is 3584. Please see booking conditions for more information. ATOL protection only applies to holidays that include international air travel, and therefore does not apply to all holiday and travel services shown in this brochure. Please ask us to confirm what protection may apply to your booking.



CARBON FOOTPRINTS:

In partnership with **CLIMATE CARE** (www.jpmorganclimatecare.com) we would also like to invite you to contribute a small amount per passenger, which will be used on projects designed to offset the emissions generated by your air travel.



ENVIRONMENTALLY CERTIFIED PAPER

Our brochure is printed on paper certified by the **Forest Stewardship Council® (FSC®)**, sourced and produced following strict environmental standards.



A long-exposure photograph of the Aurora Borealis (Northern Lights) dancing in shades of green and blue over a dark, rocky coastline. The sky is filled with stars, and the water in the foreground is blurred, creating a sense of movement. Snow-covered mountains are visible in the distance under the night sky.

Welcome aboard 1893 Ambassador

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The air holidays and flights in this brochure are ATOL
Protected by the Civil Aviation Authority, our ATOL
number is 3584



For bookings and enquiries, please call COASTAL CRUISES on +44 (0) 333 405 0194